

FEBRUARY-MARCH 2016



NineStar CONNECTION

VOLUME 5
ISSUE 1

ANNUAL MEETING

NineStar's 63rd annual event will include dinner, entertainment and the chance to vote for directors

PAGES 6-7

SCHOLARSHIP OPPORTUNITY

NineStar Connect is looking for 15 talented students

INSIDE



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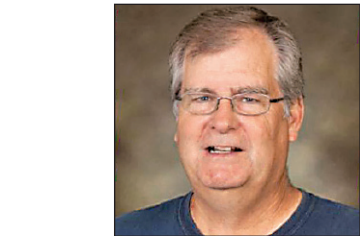
A NATURAL PROGRESSION

NINESTAR GETS INTO THE WATER AND SEWER BUSINESS



FOR MORE INFORMATION PLEASE VISIT WWW.NINESTARCONNECT.COM AND
CLICK ON THE TAB FOR MORE INFORMATION CONCERNING WATER & SEWER.

SEE PAGE 4



OUR EMPLOYEES MAKE THE DIFFERENCE. HERE'S A CUSTOMER REVIEW FOR STEVE O'CONNOR.

"STEVE DID A GREAT JOB! APPRECIATED THE SERVICE AND LOOKS FORWARD TO BEING A NINESTAR CUSTOMER AGAIN"



Customer service is at the tips of your fingers. NineStar Connect's tech support call center is open around the clock. 317-326-help ninestarconnect.com

STORY IDEA?

Contact David Spencer at dspencer@ninestarconnect.com

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NEW AREA CODE COMING PAGE 8
Get ready to change the way you dial your local calls! To ensure a continuing supply of telephone numbers, the new 463 area code is coming.

EMPLOYEES HONORED PAGE 9
Two longtime NineStar Connect employees, who have a combined 76 years of service, were recently recognized by Indiana Electric Cooperatives at their annual dinner.

YOUTH TOUR UPCOMING PAGE 11
NineStar will sponsor 2 students on the annual Indiana Electric Cooperative Youth Tour to Washington, D.C. The 2016 Indiana Youth Tour is June 9-16.

ANNUAL MEETING

On April 1, NineStar will be celebrating its 63rd annual meeting and celebration at Greenfield-Central High School.

PAGE 6

FREE 2016 NED THE NINESTAR NERD CALENDAR NOW AVAILABLE!

New this year, NineStar, is offering the 2016 Ned the Nerd calendar to our customers. The calendars are free and available at all four NineStar local offices while supplies last. The calendar offers special information on products and services as well as information on reserving our conference center for your event. However, what makes our calendar truly special is the artwork in the calendar was drawn by local elementary school artists from our community. Each month is a different drawing with their take on what makes each month different. So visit one of our local offices today and get your very own calendar. Remember supplies are limited.



The *NineStar Connection* is a publication of NineStar Connect servicing retail and residential customers. Nearly 15,000 families and businesses receive this newspaper as part of their membership. *NineStar Connection* provides news, information and features about people, places and issues related to readers.

NineStar Connection, USPS

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NineStar Connection

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James Gillett (B)

YOUR CURRENT NINESTAR BOARD OF DIRECTORS

DIRECTOR DISTRICT 1



DARRELL H. THOMAS (A)



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DAVID G. HELLER (B)

DIRECTOR DISTRICT 3



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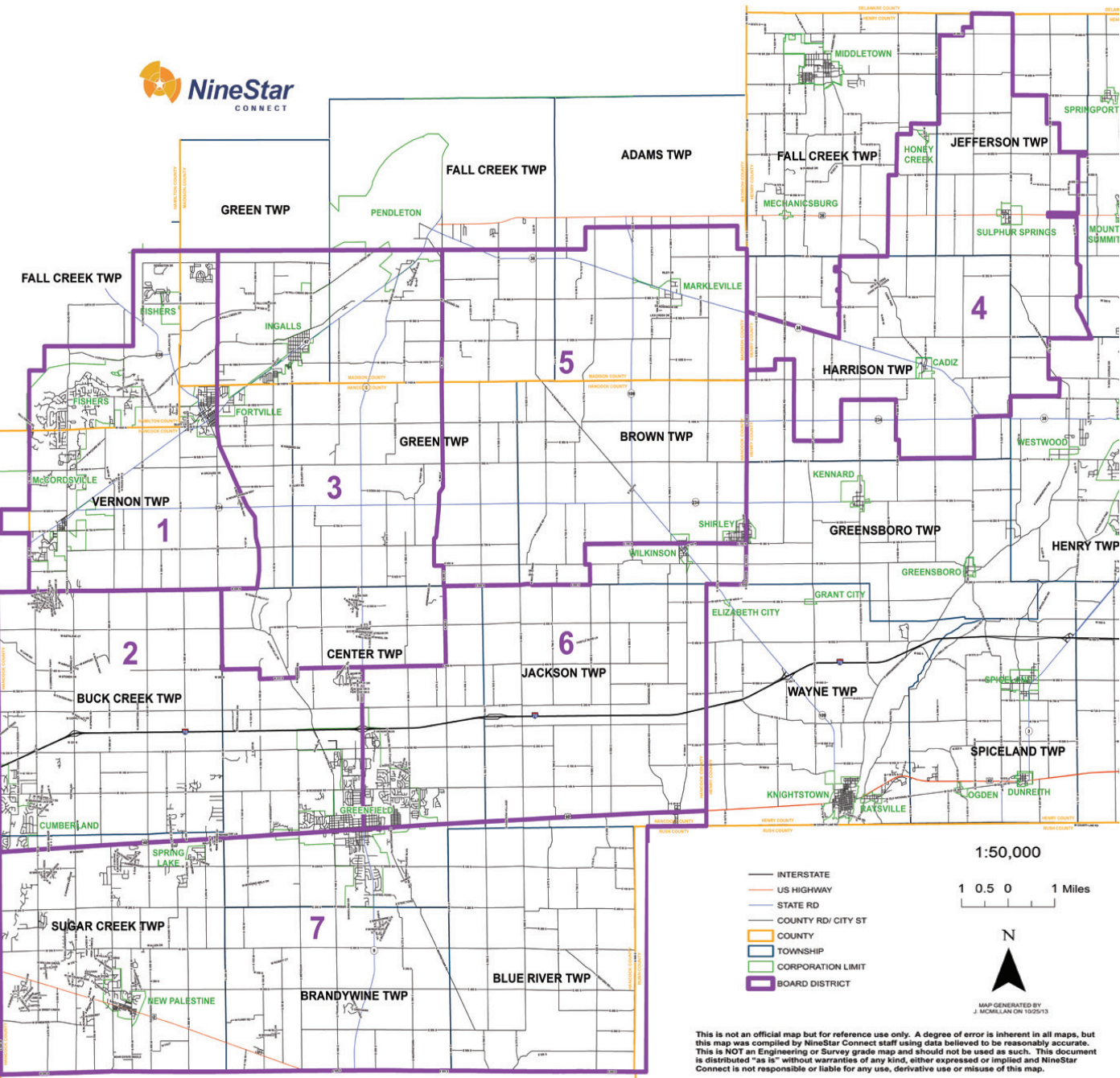
DIRECTOR DISTRICT 5



RONNIE MOHR (A)



MARK EVANS (B)



DIRECTOR DISTRICT 6



RICHARD WALKER (A)



PHILIP M. HAYES (B)

DIRECTOR DISTRICT 7



JAMES E. CHERRY (A)



JAMES GILLETT (B)

“WE HAVE JUST CONTINUED BEING FORWARD-THINKING AS AN ORGANIZATION, SEEING OPPORTUNITIES TO TAKE THE STRENGTH OF OUR COOPERATIVE MODEL AND THE STRENGTH OF HUMAN CAPITAL WE HAVE HERE AT NINESTAR CONNECT AND LOOKING FOR OTHER OPPORTUNITIES TO SERVE OUR MEMBERS AND CUSTOMERS AND CREATE VALUE FOR THE COMMUNITY AT LARGE.”

— STEVE VAIL, NINESTAR CONNECT BOARD CHAIRMAN



“I WOULD LIKE TO HAVE GOOD, DRINKABLE WATER WITHOUT WORRYING ABOUT HAVING TO GET IT TESTED ALL THE TIME.”

- BETTY SILCOX, WHOSE WELL WATER RECENTLY TESTED POSITIVE FOR COLIFORM BACTERIA

A NATURAL PROGRESSION

NINESTAR GETS INTO THE WATER AND SEWER BUSINESS

Betty Silcox was surprised when the test results came back on her well water. It had tasted fine and was clear. Yet, the analysis from the water-testing office at Hancock Regional Hospital was unmistakable: Her water contained a bacteria called coliform, a microbe that often accompanies other contaminants in groundwater.

So, the Silcoxes, who live on CR 500N in Maxwell, took measures typical whenever homeowners discover problems with their well water: They poured bleach down the well head; stocked up on bottled water; and waited.

WRITTEN BY
DAVID
HILL

The Silcoxes, who are NineStar Connect members, are among thousands of Hancock County residents who depend on their own wells and septic systems for water and wastewater disposal. And, like an untold number of them, the Silcoxes' recent experience illustrates problems that can plague underground systems. From fixture-staining rust to tell-tale puddles of raw sewage in the back yard, maintaining and repairing wells and septic systems can be expensive and time-consuming. These problems also can threaten property values, not to mention the public's health.

Those are some of the reasons

NineStar Connect is embarking on an expansion in utility services. The company, which made history five years ago with a ground-breaking merger of rural electric and telecommunications cooperatives, intends to offer water and sewer service to customers in unserved areas in its territory. In March, NineStar will present a map of a proposed water and sewer territory to Hancock County officials. The territory, covering roughly 45,000 acres in north-central Hancock County, eventually could make it possible for homes and businesses within its boundaries to receive water and sewer services if property owners want

FOR MORE INFORMATION PLEASE VISIT WWW.NINESTARCONNECT.COM AND CLICK ON THE TAB FOR MORE INFORMATION CONCERNING WATER & SEWER.



“IF YOU TRACE OUR COOPERATIVE'S HISTORY, THE CORE PRINCIPLE IN TERMS OF WHERE NINESTAR WAS FOUNDED IS THE ABILITY TO HAVE A COMMUNITY-BASED SOLUTION TO PROVIDING CRITICAL SERVICES IN AREAS THAT LARGER COMPANIES CHOSE NOT TO SERVE BECAUSE OF A LACK OF POPULATION DENSITY. SO, IT'S VERY MUCH IN THAT SPIRIT THAT NINESTAR CONNECT IS LOOKING TO OFFER WATER AND SEWER SERVICES IN AREAS THAT ARE UNSERVED CURRENTLY.”

— MICHAEL BURROW, NINESTAR CONNECT PRESIDENT AND CEO

them. NineStar officials stress that no households or businesses would be forced to hook up to its systems.

The vast majority of the roughly 2,700 properties in the proposed territory now depend on wells and septic systems for water and sewage treatment.

For NineStar, the expansion is a natural progression in the growth of utility services provided by the co-op, whose roots extend to an era when rural residents formed cooperatives to establish basic services – such as electricity and telephone – that otherwise were out of reach. For NineStar members with aging wells and septic systems, the new services could be a godsend.

“Because I've seen septic systems fail, I worry about that,” said Bob Vowell, who has lived in the Twin Oaks subdivision in Maxwell for 20 years. Vowell, who has his septic tank cleaned every couple of years, is watching the NineStar initiative with interest: “Do the math,” he said of his aging infrastructure. “Septic systems generally last 25 years. I may be coming to the end of its life.”

Vowell isn't alone. According to a report by the Purdue University Department of Agronomy, nearly a quarter of Indiana's 800,000 septic systems “are inadequate and have failed or are failing to protect human and environmental health.” Nearly a third of all septic systems built from 1950 to 2001 required repairs, the report noted, “typically within 12 years of construction.”

Failing septic systems threaten nearby groundwater supplies, including residential wells, the



“BECAUSE I'VE SEEN SEPTIC SYSTEMS FAIL, I WORRY ABOUT THAT. I'VE LIVED IN MY HOUSE 20 YEARS. DO THE MATH. SEPTIC SYSTEMS GENERALLY LAST 25 YEARS...”

— BOB VOWELL, WHO HAS HIS SEPTIC SYSTEM CLEANED EVERY TWO YEARS

report concluded.

Michael Burrow, NineStar's president and CEO, says the availability of public water and sewer services are important to development – just as electricity and telephone services were a century ago, when the cooperative's forefathers joined to provide those vital utilities to rural Hancock County residents. Burrow likes to talk about “quality of place” when discussing the move to so-called “wet” utilities: Dependable public water and sewer service, the thinking goes, improves property values and residents' quality of life. It also helps government and developers better manage growth and makes the community more attractive for businesses that want to bring good-paying jobs to the county, Burrow said.

Steve Vail, chairman of NineStar's board, said NineStar wants to be a leader in paving the way for quality growth in the age of high-speed data and ever-advancing technology. NineStar already has an extensive fiber-optic

telecommunications network, which allows it to provide the fastest-available Internet connection speeds.

“Availability of water and sewer is the foundation to economic growth,” Vail said. “Combine that with fiber-optics, and we think that's going to be a key to quality growth in some of our non-urban areas. We know growth is going to happen in Hancock County, and so how can we assist the management of that growth?”

Not everyone supports aggressive growth, of course, and protecting the county's rural lifestyle is important. NineStar officials are keeping that in mind.

“Residential and business growth is going to happen and is inevitable no matter how badly some want to stop it,” Burrow said. “So, the question is whether we want to have some influence over it and not settle for patchwork development brought by people who don't live in our community. That doesn't really help the local tax base and actually

hurts our ability to attract quality growth from individuals and businesses that are drawn to communities that offer better amenities.”

Mary Arthur, who, with her husband, Brad, lives in the Wildwood Estates neighborhood in Buck Creek Township, said NineStar's influence will be important. “Knowing NineStar and their track record for all of these years certainly gives us a better comfort level,” Arthur said. “When there is an issue, we know we can call NineStar and we will get a response. That isn't always the case with other companies.”

Like Vowell and the Silcoxes, the Arthurs are NineStar members who also depend on a well and septic system. Having watched neighbors endure the ordeal of repairing or replacing failing systems, they are looking forward to the day that public water and sewer service becomes available. “There is a sense that we are living on borrowed time with our current septic system,” Mary Arthur said. “We won't know how long it will last, and if something catastrophic goes wrong, it could be very costly.”

The Silcoxes have a sense of the potential economic toll of a problem well or septic system. Their well-water test was a condition of approval for a new loan to refinance their Maxwell home. Without clean well water, that lower-interest loan would be in doubt. After bleaching their system and coping with the odor coming from their faucets for a time, they recently had the water retested. This time, the water was clean.



“YES, I WOULD LIKE TO HAVE ACCESS TO WATER AND SEWER SERVICES FROM A LOCAL COMPANY. I WOULD IMAGINE HAVING ACCESS TO WATER AND SEWER WILL ALSO INCREASE THE VALUE OF OUR PROPERTY.”

— MARY ARTHUR, WHO WORRIES ABOUT HER HOME'S AGING SYSTEM

MEET & GREET

NINESTAR PLAYS HOST TO 63RD ANNUAL MEETING

On April 1, 2016, at Greenfield-Central High School, NineStar will be celebrating its 63rd annual meeting and celebration. We hope you can join us that night and partake in the festivities. Once again a delicious meal will be served, scholarships announced and door prizes drawn. Doors will open at 5:00 PM. The evening will include the business meeting along with director elections. Profiles and candidate statements are included in this newsletter. In the following weeks please be on the lookout for the official notice in the mail.

DIRECTOR CANDIDATES



DISTRICT 3 CANDIDATE

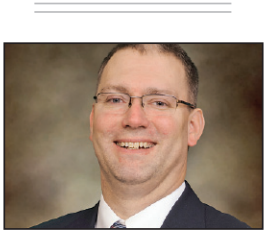
JOSEPH PAXTON

BACKGROUND: Joe Paxton has been a cooperative member since 1974. Paxton attended Greenfield-Central High School and attended Purdue Agriculture Short Course in 1972. He is a self-employed farmer and owner of Paxton Enterprises. In addition to farming and managing 2,400 acres, Joe is a member and past trustee of the Eden United Methodist Church, former member and past presi-

dent of Green Township Fire Department, and currently is a member and on the board of directors for Farm Bureau Incorporated and NineStar Connect. Joe and his wife, Patty, have a daughter, Michelle Hasty, and a son, Joe P. Paxton, and four grandchildren.

CANDIDATE STATEMENT:

Over the past 10 years, I have had the privilege to represent the co-operative members of District 3. I take great pride in representing my community as a director. In my tenure, I have seen two outstanding co-operatives merge into one nationally recognized organization. NineStar's future is bright because of the employees, but also because of the unique relationship among directors and member-owners of the co-operative. Looking forward, there will be some challenges with our highly regulated environment, but with my years of education and experience as a director, I am confident this co-operative will continue moving forward as a leader in the industry.



DISTRICT 5 CANDIDATE

MARK EVANS

BACKGROUND:

Mark Evans has been a cooperative member since 2000. He has his Bachelor's degree from Ball State University in Business Administration. He also attended Mid-America College of Funeral Service where he obtained an Associate's Degree in Allied Science in Funeral Service. Mark has over 14 years of experience in the financial industry. He is currently the

Banking Center Manager at First Merchants Bank in Pendleton and is the Town of Markleville's Clerk-Treasurer. He has 15 years of banking experience. He is a member of the Markleville F & AM Lodge #629. Mark is a volunteer coach for the Pendleton Youth Football and Basketball leagues. He also holds series 6 & 63 licenses along with a life & health license. Mark and his wife Laura have two children, Andrew (age 10) and Gabrielle (age 3).

CANDIDATE STATEMENT:

I would like to continue as a director for a couple of reasons. With a background in banking and serving as a clerk-treasurer, I have an understanding of business financials along with budgets and how to manage those and oversee them. I have served my local community as the clerk-treasurer for over 12 years now and enjoy and take pride in representing my community as a director since 2008. I am proud when I can say I represent NineStar Connect whether I am acting on behalf of the company or at a work gathering talking with members. I want to continue to be a voice for our members and work hard to see the company continue to make decisions that will benefit our members currently and into the future. I appreciate the confidence the members have shown toward myself and those board members alike.



DISTRICT 5 CANDIDATE

KAYE WOLVERTON

BACKGROUND:

Kaye Wolverton has been a cooperative member since 1991. She graduated from Pendleton Heights High School in 1967 and Apex Cosmetology in 1968 which she focused on cosmetology, interior design and business. She is currently the CEO with Alliance which provides services for marketing, environmental consulting, mediator, acquisition, waste ser-

vice, water technologies, air technologies, blue ocean strategic consulting, water broker and business startup consulting. Previously, she held the CEO position with Wolverton Consulting & Associates which was active in 32 states. She has had a diverse career and has been connected to others not only throughout Indiana but nationally as well. She has been involved with the Lions Club, Brownies and Girl Scouts and Pendleton Baseball League. A heart for humanity supplied free waste services for over 15 years to food banks throughout Indiana. Kaye has also served on the board as president and vice president of the Noblesville Chamber of Commerce, Carmel Chamber of Commerce Park Board, Keep America Beautiful Board in Anderson, vice president of National Association of Women in Construction, vice president of Greater Anderson Business Club, board member of the East Central Indiana Epilepsy Foundation, advisory board member of the City of Anderson Community, Business, Industry and Pendleton Business Club and board member of South Madison School Corporation. Seven Chamber of Commerce memberships. Owner of 10 diverse businesses from propane, four waste businesses, demolition, beauty salons, air & water technology, salvage, engineering and acquisition corporations. Kaye and her husband Thomas live in Markleville and have three grown children; Farrah, Danielle and Jason.

CANDIDATE STATEMENT:

I take as a privilege to have served on Central Indiana Power and then NineStar board of directors. I feel like I have an open mind and always try to put myself in the other person's shoes. Always felt a good director's first priority has been to ask the right questions and not so much give my opinion. Those that know me would say "I am head strong."



DISTRICT 5 CANDIDATE

RONNIE MOHR

BACKGROUND:

Ronnie Mohr has been a cooperative member since 1968. He graduated from Hancock Central and Purdue Agricultural Short Course. Ronnie is a farmer and

vice, water technologies, air technologies, blue ocean strategic consulting, water broker and business startup consulting. Previously, she held the CEO position with Wolverton Consulting & Associates which was active in 32 states. She has had a diverse career and has been connected to others not only throughout Indiana but nationally as well. She has been involved with the Lions Club, Brownies and Girl Scouts and Pendleton Baseball League. A heart for humanity supplied free waste services for over 15 years to food banks throughout Indiana. Kaye has also served on the board as president and vice president of the Noblesville Chamber of Commerce, Carmel Chamber of Commerce Park Board, Keep America Beautiful Board in Anderson, vice president of National Association of Women in Construction, vice president of Greater Anderson Business Club, board member of the East Central Indiana Epilepsy Foundation, advisory board member of the City of Anderson Community, Business, Industry and Pendleton Business Club and board member of South Madison School Corporation. Seven Chamber of Commerce memberships. Owner of 10 diverse businesses from propane, four waste businesses, demolition, beauty salons, air & water technology, salvage, engineering and acquisition corporations. Kaye and her husband Thomas live in Markleville and have three grown children; Farrah, Danielle and Jason.

CANDIDATE STATEMENT:

My diverse background in organizations, business, and boards would be a benefit for NineStar Connect in strategic planning, organizational vision/goals, sustainable policies, marketing/brand and loyal team player responsibilities. The 48 years of supporting communities throughout Indiana in government, industry, community and education among gifts, services and time have input to the NineStar board. Participate in supporting the chief executive Michael Burrow, capital investment of over \$44 million in fiber optic and electrical distribution



DISTRICT 6 CANDIDATE

PHILIP HAYES

BACKGROUND:

Phil Hayes has been a cooperative member since 1976. He graduated from Greenfield-Central High School in 1965 and received his Bachelor's of Science in Industrial Management from Purdue University in 1970. He is currently retired. His previous employment was with Naval Air Warfare Center as a Program Manager, Ground Based Systems for 23 years. He also worked 14 years with Raytheon Technical Services, LLC where he was a Business Manager in Manufacturing & Depot Operations. He has attended Board Leadership Training conducted by NTCA-the Rural Broadband Association, Indiana Electric Cooperatives (IEC), National Association of Rural Electric Cooperatives (NRECA) and Wabash Valley Power & Association & ACES Power Marketing Association. Phil is a member of the Willow Branch United Methodist Church where he is also chairperson of Pastor Parish & Finance committees, vice-chair of their Administrative Board, auditor and Sunday school teacher. He is a member of the Prospect Lodge #714 F & AM, life member of Purdue Alumni Association, member of the Greenfield Kiwanis Club and former treasurer of

in five years and reducing debt by \$6.6 million is something I believe is truly something to be proud of in today's world. It would be a privilege to set on such a board.

Prevent Child Abuse in Hancock County. Phil currently serves on the NineStar Connect Executive, Finance and Business Development Committees and represents NineStar as a Director of Wabash Valley Power Association (WVPA). He also serves WVPA as vice president, chairman of the By-Law & Policy Committee and is a member of the Risk Oversight Committee. He formerly served as vice-chairman of NineStar Connect and previously served as chairman, vice-chairman and secretary/treasurer of Hancock Telecom and Chairman of Central Indiana Communications, Inc. and member of the NTCA Industry Committee which is instrumental in coordinating federal regulatory and policy guidance for over 500 rural telecommunications companies across the United States. Phil and his wife, Pamela, have one son, Brandon, married to Becky and two granddaughters, Sydney & Aubrey.

CANDIDATE STATEMENT:

Recently, NineStar Connect was nationally recognized as an innovative pioneer in deploying Gig capable broadband networks. In addition, we are a leader in providing integrated automated meter infrastructure, time-of-use electric rates, community solar and numerous related services. These accomplishments are a direct result of a customer focused Board of Directors and management staff dedicated to continuous improvement. We have many challenges, including the Federal Clean Power Plan, Universal Service/Access reforms and constant technological innovation. NineStar's strategic focus on six pillars (People, Customers, Growth, Service/Product Reliability, Financial Stability and Community) has been key to our success. But we cannot stand still. I believe my business and critical thinking skills as a Director not only contributed to previous successes, but are equally applicable to the challenges ahead. I am proud of what we have accomplished and I welcome the opportunity to continue representing the members of NineStar Connect.



DISTRICT 7 CANDIDATE

JAMES GILLETT

BACKGROUND:

Jim Gillett is the incumbent director from Region 7. Currently Jim is serving as the Chairman of NineStar Central Indiana Communications, Inc., and the Chairman of the Business and Economic Development Committee. Jim retired from Bell System after 38 years of service. During his employment with the Bell System, Jim designed, developed and manufactured telephone products. Jim has been a small business owner of J.A. Gillett, LLC since 2003. He specializes in mechanical design, project management and product development. The Gillett's have been Central Indiana Power/Ninestar members since 1976. Jim and Pam have lived in Brandywine Township for 40 years. They enjoy spending time with their kids and three grandchildren. Jim served with the US Army and is a Vietnam veteran. As a veteran, Jim is involved with Society of the 1st Infantry Division, Veteran of Foreign Wars and the American Legion.

CANDIDATE STATEMENT:

I hope to continue to oversee the deployment of fiber-optic connectivity (GigE Broadband) and other utility infrastructure for homes and businesses. I would also like to see NineStar continue to advance economic development and growth in our communities while being sensitive of the monetary cost to our members. I want to continue working with other Ninestar directors to make NineStar Connect an efficient cooperative, and to serve our customers, membership and employees with exceptional service.



DISTRICT 7 CANDIDATE

SHELLY KLEIMAN

BACKGROUND:

Shelly Kleiman has been a cooperative member since 2012. She graduated from New Palestine High School and has also taken computer classes and is CPR certified. She is currently a homemaker and works on the family farm. Previously, she worked as a medical assistant and office manager at Anderson Family Practice for 24 years. Shelly is trained in office procedures including maintaining patient confidentiality and has various business skills. She has held office three times with the Psi Iota Xi philanthropic sorority, has held office at her church and has worked on numerous fundraisers for the school over the years. Shelly and her husband, Greg, have been married for 42 years and have two children, Nicholas and Natalie.

CANDIDATE STATEMENT:

I am first of all interested in learning new ways to conserve energy. I think that it is very important to maintain utilities for our community economically. I'm interested in helping our community in any way possible. I believe in insuring the diversity and competition with other utility companies. I'm interested in the future of communication and energy and where it will take us in the future. I also think that 50% of all the NineStar customers are women, and being able to give my opinion for the female customers will be an asset.

AREA CODE OVERLAY APPROVED FOR THE INDIANA 317 AREA

To ensure a continuing supply of telephone numbers, the new 463 area code will be added to the area served by 317. This is known as an area code overlay. Get ready to change the way you dial your local calls!

WHAT IS AN AREA CODE OVERLAY?
An overlay is the addition of another area code (463) to the same geographic region as an existing area code (317). An overlay does not require customers to change their existing area code.

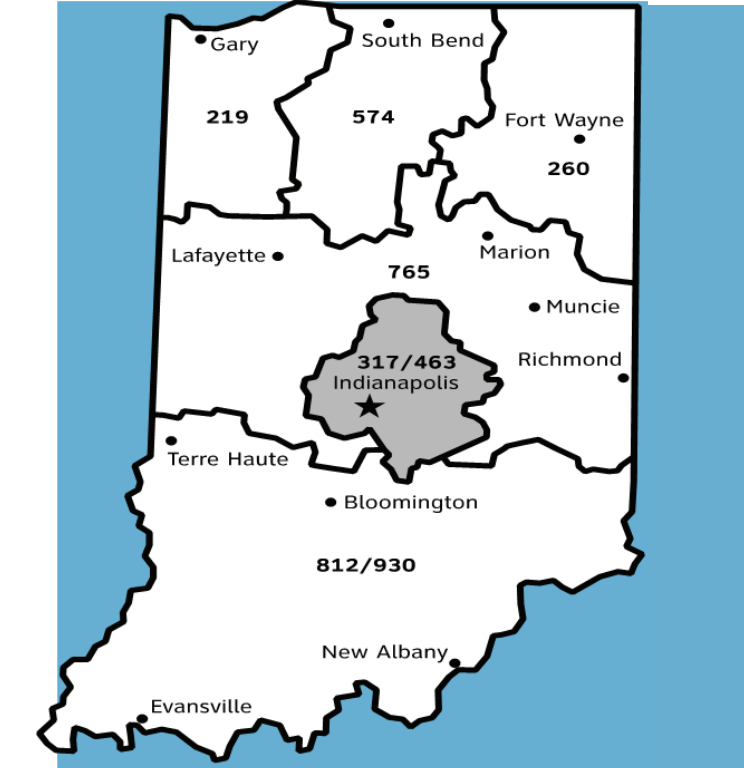
WHO WILL BE AFFECTED?
The 317 area code generally covers the region of Indianapolis and most of its suburbs. The new 463 area code will serve the same geographic area currently served by the existing 317 area code.

WHAT WILL BE THE NEW DIALING PROCEDURE?
To complete local calls, the new dialing procedure requires callers to dial the 10-digit telephone number (area code + the 7-digit telephone number). This means all calls in the 317 area code that are correctly dialed with seven digits will need to be dialed using the 10-digit telephone number. The same dialing procedure will apply to telephone numbers

assigned to the new 463 area code. Calls that are currently local will continue to be local, even though 10-digit dialing will be required.

WHEN WILL THE CHANGE BEGIN?
Effective March 19, 2016, you should begin using the new dialing procedures whenever you place a call from the 317 area code. If you forget and dial just seven digits, your call will still be completed.
Beginning Sept. 17, 2016, you must use the new dialing procedures, as described above for all calls. After this date, if you do not use the new dialing procedures, your calls will not be completed and a recording will instruct you to hang up and dial again.
Beginning Oct. 17, 2016, new telephone lines or services may be assigned numbers using the new 463 area code.

WHAT WILL YOU NEED TO DO?
In addition to changing your dialing procedures, all services, automatic dialing equipment, or other types of equipment that are programmed with the 7-digit number will need to be reprogrammed to use the new dialing procedures. Some examples are life safety systems, PBX's, fax machines, Internet dial-up machines, alarm



and security systems, gates, speed dialers, call forwarding settings, voicemail services, etc. You may also want to check your website, business stationary, printed checks, contact information, pet ID tags, or advertising materials to ensure the code is included. Important safety and security equipment, such as medical alert devices, and alarm and security systems must be programed to use 10-digit dialing. Many systems operate on 10-digit dialing by default but some older equipment may still use 7-digits. Please contact your medical alert or security provider if you don't know whether your equipment needs to be reprogrammed to accommodate the upcoming change to 10-digit dialing.

WHAT WILL REMAIN THE SAME?
• Your telephone number, including current area code, will not change
• The price of a call, coverage area, or other rates and services will not change due to overlay
• What is a local call now will remain a local call regardless of the number of digits dialed
• You will still have to dial 1 + area code + telephone number (11-digit dialing) to place a long distance call within the 317-463 Area Code
• You can still dial just three digits to reach 911
• If 211, 311, 411, 511, 611, 711, or 811 are currently available in your community, you will still dial these codes with just three digits

WHO MAY YOU CONTACT WITH QUESTIONS?
If you have any questions regarding information provided in this notice, please call NineStar Connect at 317-326-3131 or access the following websites for more information: www.ninestar-connect.com or <http://iurc.in.gov>

NINESTAR HELPS YOU SAVE WITH POWER MOVES

Efficiency, by definition, is a good thing. We know that the cheapest kilowatt-hours we supply to electric cooperative members are the ones saved through the Power Moves program. The cost of new power plants, and the fuel to run them, can be kept at bay by reducing the kilowatt-hours members use through energy-efficiency and demand-response programs, whose goal is to curtail use of electricity at peak times. To put it more practically, when one member becomes more vigilant about turning off lights, he or she may save enough for a fancy coffee. But when ten households turn off unneeded lights, stop running halfloads of laundry. Or reduce space heater use, they save enough energy to power an 11th house without us having to build a power plant to supply it.

Since its introduction, Power Moves has tallied over \$10 million and 216,146 megawatt-hours in total power supply savings, and the program provides \$4.97 in value for every dollar we put into it. 2016 begins our sixth year offering the Power Moves program to electric cooperative members like you and there are plenty of ways you can earn rebates while saving money all year long.

RESIDENTIAL INCENTIVES:

- Air source heat pump
- Ground source heat pump
- Heat pump water heater
- LED's
- New Construction

BUSINESS INCENTIVES:

- Lighting
- HVAC
- Process VFD's
- NEW! Compressed air
- Custom incentive

WANT MORE INFO? Visit PowerMoves.com for program details and requirements or call Darrin Couch of NineStar at 317-326-3131.

2016 TOU HOLIDAYS
The following will be the TOU Holidays for 2016:
January 1, May 30, July 4, September 5, November 24, November 25, December 23, December 26, January 2
These days have been configured as Holidays in the MDM for both RES & RES30 TOU rates.

NINESTAR PROVIDING FIFTEEN \$1,000 SCHOLARSHIPS

As of February 1, 2016, the student's principal residence must be with said student's parent or legal guardian who is a member or customer of NineStar Connect or its subsidiary NineStar Communications.
The student must be a 2015/2016 school year graduating student.
The student must have a seven (7) semester minimum cumulative grade point average of 2.75 on a 4.00 scale or its equivalent, at the time of application.
Application forms must be submitted to Kim Gerard at NineStar Connect, 2243 E. Main Street, Greenfield, Indiana by 3:00 pm on March 4, 2016.
Application forms are available at all local High School guidance offices, at [HYPERLINK "http://www.ninestarconnect.com"](http://www.ninestarconnect.com) www.ninestarconnect.com under "Community" tab, or may be picked up at NineStar Connect business offices in Greenfield, Maxwell, McCordsville or Knightstown.
For more information call Kim Gerard at (317) 323-2105.



Two longtime NineStar Connect employees Debbie Roberts and Jeff Conley were recently recognized by Indiana Electric Cooperatives at their annual dinner. Both, who have a combined 76 years of service, were in attendance and honored for their contributions to the electric industry.
First, Jeff Conley took the stage with thirteen other members of the Indiana delegation that traveled to Guatemala in April 2015 to bring electricity to a small remote village in the mountains of Guatemala. The trip was made possible through a partnership between the National Rural Electric Cooperative Association's (NRECA) International Foundation and the Indiana State Association to provide safe, reliable and affordable electricity to developing countries and to build local institutional capacity – including the training of personnel - to own and manage them. Conley even had the opportunity to address those in attendance and referred to the trip as “an experience of a lifetime.”
Debbie Roberts career at Hancock County REMC began in 1970 after she graduated from Greenfield-Central High School on Friday, May 28th, and then the following Monday, she arrived in the billing department to begin her employment. Over that period of time it is estimated that Roberts has processed at least 4,568,940 statements and has no plans of stopping anytime soon. Debbie accepted her award and was later congratulated by Congressman Todd Young. Debbie was all smiles about the evening and had this to say about her time with NineStar, “I am pleased that I have been part of this wonderful company with good people for 45 years and that I am still here,” she said. “I really do love my job!”
President and CEO Mike Burrow noted that “dedicated employees like Jeff and Debbie are what makes NineStar great and it is what sets our company apart from our competition. I hope I have the pleasure of continuing to work with these two individuals well into the future.”



2016 Scholarship Program

Providing Fifteen
\$1,000 Scholarships

- As of February 1, 2016, the student's principle residence must be with said student's parent or legal guardian who is a member or customer in good standing with NineStar.
- The student must be a 2015/2016 graduating High School Student.
- The student must have a seven (7) semester minimum cumulative grade point average of 2.75 on a 4.00 scale or its equivalent, at the time of application.
- Application forms must be submitted to NineStar's South Campus by 3:00pm on **March 4, 2016**.

Application forms are available at **ninestarconnect.com** under **Community** and at all local High School guidance offices or may be picked up at any NineStar business office.

NineStar North Campus
2331 East 600 North
Greenfield, IN 46140

NineStar McCordsville Office
6045 West Broadway
McCordsville, IN 46055

NineStar South Campus
2243 East Main Street
Greenfield, IN 46140

NineStar Knightstown Office
37 East Main Street
Knightstown, IN 46148

For more information call
Kim Gerard at (317) 323-2105



POWER MOVES REBATE PROGRAM

Mt. Vernon Community School Corporation was recently awarded an energy efficiency improvement rebate from NineStar Connect. The Power Moves Rebate Program offers rebates to NineStar Connect electric members for qualifying energy efficiency projects. The Power Moves Program is offered in cooperation with NineStar Connect's generation and transmission provider Wabash Valley Power Association.

Mt. Vernon Community School Corporation received \$47,990 for upgrading the light fixtures at the middle school building with a combination of high efficiency LED and fluorescent light fixtures.

S U D O K U

Sudoku puzzles are formatted as a 9x9 grid, broken down into nine 3x3 boxes. To solve a sudoku, the numbers 1 through 9 must fill each row, column and box. Each number can appear only once in each row, column and box. You can figure out the order in which the numbers will appear by using the numeric clues already provided in the boxes.

See ninestarconnect.com Facebook page for last edition's solution.

	1							8
		8			6		5	
6			5		4			
		4						2
				1	9	7	3	
			4					
	6		8			9		
	5				7		2	
1	9			5				3