

# NineStar connection

#### **SERVICE DAY**

NineStar to participate in annual aid Oct. 9.

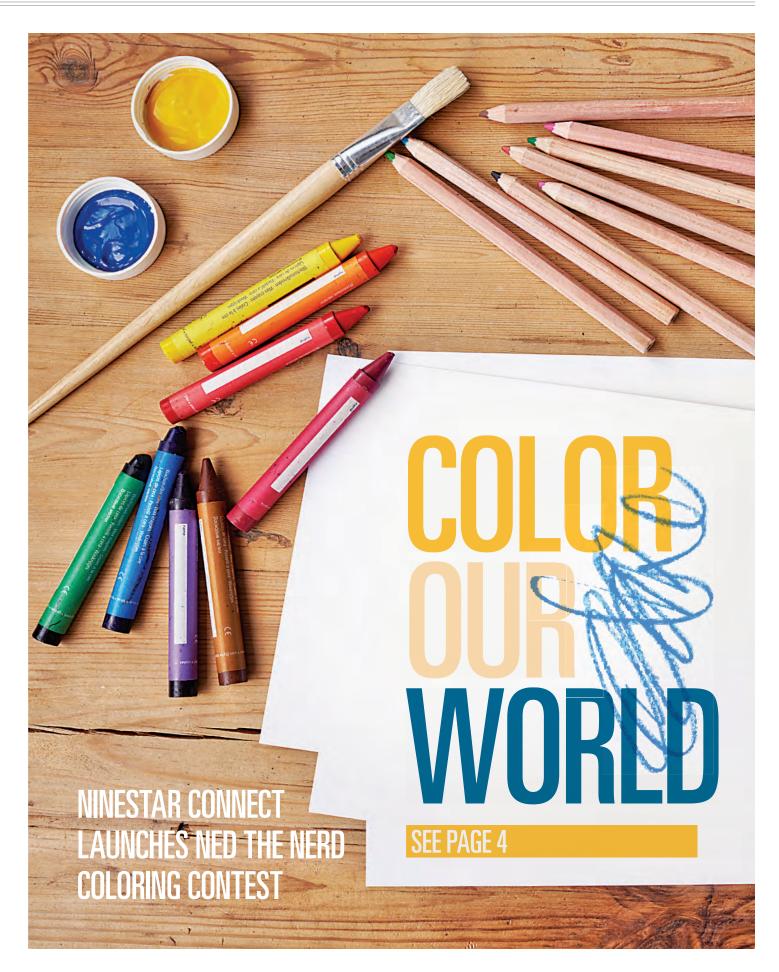
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#### **HISTORY** IN THE MAKING

NineStar is quietly reaching significant milestones this summer.

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#### **OUR EMPLOYEES MAKE THE** DIFFERENCE. HERE'S A CUSTOMER **REVIEW FOR BOBBY STAMPS.**

PROFESSIONAL, FRIENDLY AND WENT OVER **EVERYTHING WITH ME** AND MY WIFE.



Customer service is at the tips of your fingers. NineStar Connect's tech support call center is open around the clock. 317-326-help ninestarconnect.com

#### **STORY IDEA?**

Contact **David Spencer** at dspencer@ninestarconnect.com

PAGES 4-5 NineStar Connect has announced its very own "Ned the Nerd" Coloring Contest.

#### HERE COMES THE SUN

PAGE 7 NineStar Connect has ventured into the solar energy industry with the installation of a 3.4

#### 2015 SCHOLARSHIP WINNERS

nillion kWh solar array in Brown Township.

The 15 winners were recognized for earning a 2015 Scholarship for children of NineStar Connect's members.

#### OPERATION ROUND-UP

PAGE 10

NineStar Connect helped support a handful of local community organizations through its quarterly distribution of donated funds.

#### DERBY DAYS

NineStar fielded two cars and drivers for the adult race at the Morristown Derby Days on July 24. See what happened after the dust

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#### **ELECTRIC COOPERATIVES TO HONOR** 'POWER AND HOPE' OF INDIANA YOUTH

NINESTAR NEWS

ndiana's electric cooperatives and their statewide magazine, Electric Consumer, are accepting applications for awards that recognize the community spirit of Indiana's youth.

The Youth Power and Hope Awards program honors students in fifth through eighth grades who are leaders in their communities and whose parents live on electric cooperative lines in Indiana.

Five winners will be selected to travel to Indianapolis in December to be recognized and attend a special program in their honor. In addition, winners will be featured in Electric Consumer and The NineStar Connection.

"One of the founding principles of NineStar Connect is a commitment to community," said Mike Burrow, CEO & President of

Luke Zeller, former professional basketball player and 2005 Indiana Mr. Basketball, will be the featured speaker at the 2015 Youth Power and Hope Awards presentation in

Zeller is president of DistinXion, a non-profit organization that integrates character building and sports training to help kids grow as athletes and individuals.

The top five applicants will be invited to attend the Indiana Electric Cooperatives annual meeting Dec. 8 where they will receive their awards and attend a private recipients' reception with Zeller. Zeller will speak to the award recipients about his passion for encouraging young people to be their best.

NineStar. "We are proud to be a part of recognizing the community service efforts of our youth."

Past award recipients include students who have initiated a coat drive for the underprivileged, supported patients at Riley Hospital for Children, worked with special needs children, volunteered at a local animal shelter, raised money for the American Cancer Society, and more

Applicants must submit an application form, examples of how they have been involved in their local communities, and a reference letter from a trusted adult. Visit electricconsumer. org/?p=230 or ninestarconnect.com for an application and to learn about past award recipients. Applications are due Friday, Oct. 2.

# NineStar connection

The NineStar Connection is a publication of NineStar Connect servicing retail and residential customers. Nearly 15,000 families and businesses receive this newspaper as part of their membership. NineStar Connection provides news, information and features about people, places and

NineStar Connection,

issues related to readers.

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#### IN AN EFFORT TO HAVE SOME FUN

while showcasing the artistic talent in existence throughout the service area, NineStar Connect has announced its very own "Ned the Nerd" Coloring Contest.

"The contest is open to all ages so anyone can participate and once all of the entries are received, 12 drawings will be chosen by committee to be published in NineStar's 2016 calendar, which will be available on a limited basis at our offices in early December," says David Spencer director of marketing for NineStar Connect.

Contestants can draw Ned freehand or they may trace him from NineStar's template and color him in using any medium they choose. While there are no rules about the type of scenery Ned can be placed in, Spencer says it doesn't hurt to think seasonally.

"For example, if you wanted to put an American flag in Ned's hand for Independence Day, that might be an option," Spencer says. "I'm not saying it will help your chances, but since the result will be a calendar, it sure couldn't hurt."

The co-op is no stranger to coloring contests. In the past, the electrical side of the utility participated in a statewide event with other co-ops but the

larger contestant pool meant that there was not always a NineStar finalist. By creating their own promotion, they have the opportunity to highlight more members and promote their services, such as the NineStar Nerds.

The NineStar Nerds are a

group of qualified technicians available to help with a number of basic computer-related needs. They can set up or move your PC, remove viruses and malware, install and update your operating system, create a wireless network for your home, install and upgrade both hardware and software, transfer files from one network to another, back up your data and install your mobile device.

"The NineStar Nerds are a great service to our members and the whole community and their mascot Ned really connects with the kids," Spencer says. Ned the Nerd is a throwback the days when businesses lieved it was never too soon to begin building a solid relationship with a future client. NineStar believes that the children of the community are the members of tomorrow and it is important to reach out early on, engage them and let them know that they matter.

"We want the children of our community to know we are more than a utility, we genuinely care about them and want to have a relationship with them. Ned is one way to do that. At our annual meeting, we give kids NineStar Nerd bags and t-shirts and we'll even do that when they come in with their parents to pay the bill. They may not have an interest in utilizing this service yet themselves, but they know its there and they know we care. "

Marketing through children is always smart business, but for NineStar, it is more than that. It's the way they build community. The coloring contest not only helps them distribute a promotional tool that will last far longer than direct mailings, but it is something fun for local art teachers to engage their classes in, for children to participate in and something that will encourage other members to dust off their artistic skills.

Spencer says with finite dollars earmarked for marketing, the co-op has to be smart about promotion. Direct mailings are an obvious choice, but he knows those often have a short shelf life whereas a calendar is something people return to regularly. This calendar will not only have the winning artwork incorporated in it, but also products and services that may prompt members to call in and ask about.

"Everyone needs a calendar and everyone uses a calendar so this gives us a way to educate the public while underscoring the artistic talent of our coloring contest winners," he says. "It's a win-win and we are excited about it. I can't wait to see the imagination and creativity we get in the entries. I don't know how the committee will be able to choose the winners!"

#### IN ACTION



#### BROKAW SPEAKS AT NATIONAL CO-OP ANNUAL MEETING

t the luncheon preceding the National Cooperative Services Corporation (NCSC) Annual Meeting during CFC Forum 2015, legendary newsman and best-selling author Tom Brokaw addressed the crowd and shared his thoughts on our nation's history and the underlining theme of "Big Ideas" throughout our past.

"America the United States represents the greatest 'big idea' in mankind" Brokaw said. "We are the most innovative country, finding a way to get to the next place by working together."

Rural electric cooperatives have played a role in that history of innovation and will continue to do so, Brokaw noted.

"You [in this room] really represent the essence of America. You come from heartland America, you provide extraordinary services and you work together cooperatively," Brokaw said. "You do represent the future of this country. Not just the past, but where we're going and how we're going to get there."

Brokaw discussed some of our nation's most influential and important big ideas, from Thomas Jefferson and the Declaration of Independence to John F. Kennedy and the race to the moon with the Soviet Union. His vast personal experience as a reporter, being a witness to "big ideas" like the civil rights movement and fall of the Berlin Wall, provided deeper meaning to his personal narrative.

In looking ahead, Brokaw projected that the next election will play a pivotal role in future of our nation, as it may "Kick-start the American dream, kick-start the next big idea." For our nation's future success, Brokaw stressed the importance of education and public service. Americans acquiring technical skills to incorporate into their careers will "change the equation of public service in America," he said.

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# NINESTAR COOPERATIVE SERVICE DAY OCT. 9

gain this year, NineStar Connect is excited to participate in Cooperative Service Day that will take place on Oct. 9. The company is once again offering community organizations a unique opportunity to work with the employees of NineStar to have a major impact on the community we both serve.

NineStar Connect is a cooperative meaning that we are owned by the customers we serve – which in NineStar's case is the citizens of our community. As a cooperative, concern for the community is one of our core principles.

In 2014, the Indiana
Statewide Association of
Rural Electric Cooperatives
sponsored the first
'Cooperative Service Day'
across Indiana and encouraged all cooperatives in the
state to participate in a day of
community service.

Last year, NineStar and its employees spent the day in the

community working with five different non-profit organizations on projects that seemed too large or may have been put off because of lack of human or financial resources.

We are reaching out to the community again this year. To that end, if your organization has a project or knows of a potential project, we are asking you to complete an application which can be found on our website by Friday, Aug. 21 for your project to be considered.

Please return the completed application and any other documentation to NineStar Connect, ATTN: Regina Bever, 2243 E. Main St., Greenfield, IN 46140. An internal employee committee will review all submitted proposals and select one or more projects for participation.

If you have any questions about Cooperative Service Day, please contact Regina Bever at 317-326-3131.



# NINESTAR CONNECT HONORED AT RECENT INDIANAPOLIS INDIANS GAME

ineStar Connect was recently honored at an Indianapolis Indians game for being a "difference maker" in the industry. The award, given by Duke Energy, recognizes the efforts of NineStar and the uniqueness of the hybrid cooperative. Specifically, Duke cited the leadership displayed managing the only electric/communications cooperative in the state of Indiana and also noted that NineStar worked tirelessly during the last session at the Indiana General Assembly.

Mike Burrow, President and CEO of NineStar connect accepted the award on behalf of the company during a pregame ceremony on the field. Burrow commented "It is nice that so many others in our industry and around the state have noticed our efforts and hard work. We take great pride in our uniqueness and look for ways to make a difference not only in the industry but the communities and customers we serve."

A group of about 80 employees, their families and directors made it out to enjoy the game.

#### NINESTAR LAUNCHES COMMUNITY SOLAR

ineStar Connect has ventured into the solar energy industry with the installation of a \$3.4 million kWh solar array in Brown Township. Site preparation for the NineStar Community Solar Farm, the largest solar array in Hancock County, started in November 2014 and was recently completed. The NineStar Community Solar Farm is the second community solar facility in Indiana, and the first in the central Indiana region.

This unique concept offers an opportunity for NineStar electric members to be involved in environmentally friendly solar power generation without making a large monetary investment or installing solar panels in their yard or on their roof.

Participation in the NineStar Community Solar Farm is limited to NineStar Connect residential electric members only. The array will consist of 230 (410V DC) photovoltaic panels,

and participating members will be able to purchase the electric output from one to 10 panels. It's important to note that NineStar will retain ownership of the array, and will subsequently be responsible for all maintenance and repairs associated with the array. Participating cooperative members will not be purchasing the physical panels. They will be purchasing the array's electric output only, and subsequently will not incur any additional charges beyond the initial subscription fee. Participating members will receive a credit on their NineStar Connect electric bill, for the amount of electricity generated by their portion of the array during that billing period. These monthly solar credits will be paid over a period of 20 years. There are several reasons to consider participating in the NineStar Community Solar

Farm, just as there are reasons

for purchasing and installing

solar panels at one's home. The decision drivers include, concern for the environment and desire to save money. NineStar's Community Solar Farm is, for those customers who participate. an opportunity to address both of these reasons. By participating, NineStar customers are essentially purchasing electricity for the next twenty years at 2015 rates. Solar credits paid monthly to participating customers will increase as the cost of electricity increases. Participating in the NineStar Community Solar Farm is a good way to invest in environmentally friendly solar energy. NineStar Connect members who wish to participate in the community solar project are able to do so now, and can contact Brad Henderson at bhenderson@ninestarconnect. com or 317-326-3131. The NineStar Community Solar Farm has a limited amount of panels so interested parties should contact NineStar Connect today.



DID YOU KNOW?

# NineStar CONNECT COOPERATIVE SERVICE DAY October 9, 2015 DETAILS & APPLICATION AT NINESTARCONNECT.COM (Deadline is August 21, 2015)

#### BUILDING A NEW HOME? WE'VE GOT AN APP FOR THAT!

HERS® Index

More Energy

150

Existing Homes

130

120

110

Spec Home

90

80

70

Average Touchstone Energy® Home

40

30

20

Zero Energy Home

Calculate the series of the series o

f a new home is in your future, you should consider building a Touchstone Energy Home.
What is a Touchstone Energy Home?

A Touchstone Energy Home is a well-insulated, electrically heated and cooled home that is more energy-efficient, less expensive to operate, cleaner, safer and more comfortable than today's standard building code models.

A home built to today's standard energy code is rated a 100 on the Home Energy Rating Scale (HERS). If a home used no energy, it would be rated a zero. Touchstone Energy Homes have been receiving an average HERS rating of 51. That's 49 percent

better than a code-built home. Heating and cooling typically accounts for just 15 percent of energy costs in a Touchstone

Energy Home, compared to

Home is a roughly half of the home's enerally heating bill. The average Touchstone Energy Home costs just over \$550 a year to heat and cool. Yes, you read that correctly. The AVERAGE Touchstone Energy Home costs just over \$550 a year to heat and cool.

Owners of a Touchstone Energy Home receive a one year heating and cooling cost guarantee, a performance report and a pewter medallion to display on the home's exterior.

The Touchstone Energy Home

incorporates energy saving features into the building plans. The standards are broken into seven categories:

- Insulation standards for foundations, walls and ceilings
- Basement and flooring
- Building envelop/thermal bypass requirements
- Mechanical systems
   Water heating
- Water heatingLighting and appliances
- Lighting and appliancesFireplaces

And don't fret, the additional costs to build a home to Touchstone Energy Home standards, on average, is 25 cents to

\$1 more per square foot. And you

to NineStar Connect's Energy Advisor Darrin Couch and have your builder complete a training course before construction begins. The builder, NineStar member and Darrin will all work together to make sure the necessary steps are followed in order for the home to be certified

will definitely save that in your

How do you begin? Simply talk

heating and cooling expenses.

The Touchstone Energy Home program is available to all NineStar Connect cooperative members who construct homes to meet the program. To find out more about the program call Darrin Couch at 317-326-3131.

a Touchstone Energy Home.

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#### **NINESTAR LINEMEN ASSIST** SOUTH CENTRAL REMC WITH **STORM DAMAGE**

n the evening of July 13 storms toppled trees and left many homes without power in Johnson, Morgan and Brown Counties. Local Emergency Management estimated that winds from the storms were estimated around 80 to 100 mph and an EF0 tornado was confirmed in the Princes Lakes area. The storm coupled with already saturated ground, made trees easily uprooted, especially in heavily wooded areas in Brown County.

This storm and the damage they caused resulted in South Central REMC (located in Martinsville, Indiana), outages of more than 5,000 members for days. NineStar sent a crew July 14-16 to assist South Central with restoring power for their members. NineStar linemen, Jeff Jones and Matt Spurling, spent time working primarily in Brown and Johnson county areas restoring power. Within days all customers power was restored and the totals from South Central indicated that twenty eight poles were replaced, 11 transformers and a lot of

NineStar was happy to join with other REMC's from around the state who sent crews to assist South Central REMC during their time of need.

FROM THE PRESIDENT

#### NINESTAR HITS TECHNOLOGY MILESTONES, LOOKS TO FUTURE

ith little fanfare, NineStar Connect is quietly reaching significant milestones in its history this summer. These milestones place us in rare company and represent an investment in our community as well as for our member customers.

In mid-June, NineStar installed the final "smart meter" in its power distribution system. Smart meters have been much maligned by paranoid pundits who are sure it is either a government-run conspiracy to monitor and control our energy usage or pose a serious health hazard due to their use of wireless uplink technologies to transfer meter data. Both stories are just plain silly and patently not true. What smart meters are doing is allowing our electric consumers

to understand their power usage and potentially save money on their monthly bills if they are able to adjust their usage to take advantage of NineStar's time-

of-use rates. Based on the nearly 200 members who've switched to these new rates in the first vear, we are finding most will save \$15 to \$20 per month by moving usage between the hours of 4 and 8 p.m., Monday

time-of-use custom-



or laundry out of that time frame saves them money. By investing in this remarkable technology, NineStar has

empowered its electric members

to be able to use the same or

PRESIDENT & CEO

BURROW

ers find by moving dishwashing

FTTH project, started prior to the consolidation of Central Indiana Power and Hancock

even more electricity and vet still reduce their overall bill. And that's something municipal power customers or those who

utilize much larger investor-owned utilities do not have.

NineStar also began final construction of fiber-to-the-home to its telecommunications members in the Cadiz and Sulphur Springs areas of Henry County. The board of directors

made a commitment to those members to finish the Telecom in 2011, and those areas of the cooperative's incumbent

telecommunications service territory will now be able to enjoy the economic and entertainment benefits large broadband capabilities bring to consumers. NineStar also began offering

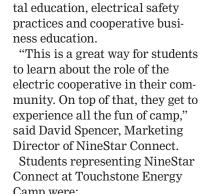
its "Gigabit Ethernet" broadband services to its members and customers with access to FTTH technology. While the term is sometimes confusing, it is most easily understood by offering broadband speeds 10 to 1000 times faster than previously offered speeds. But perhaps it is easier understood to know NineStar now offers the fastest broadband internet speeds available anywhere in the state of Indiana. That's not marketing hype. That's simply the truth. So what's next on tap for NineStar? We plan to continue

our investment in fiber optics

- particularly to our electric members who reside in areas without access to dependable. wire line broadband. We will also be looking to extend the functionality of our smart grid technology by researching and developing opportunities for customers to utilize the technology to further save money through load-control devices.

angels of all our nature.

Perhaps most importantly, we will also continue to reach out to our neighboring municipal utilities to find ways we can work together for the overall benefit of the communities we serve. While some utilities seem predisposed to negativity and seeking ways to divide our community, rest assured NineStar Connect will remain on the high road and be Camp were: steadfast in seeking the better



**N** ■ ineStar Connect sponsored

Students entering seventh grade

are selected by their local coopera-

tive to participate in the three-day

program. The students' agenda

camp activities with environmen-

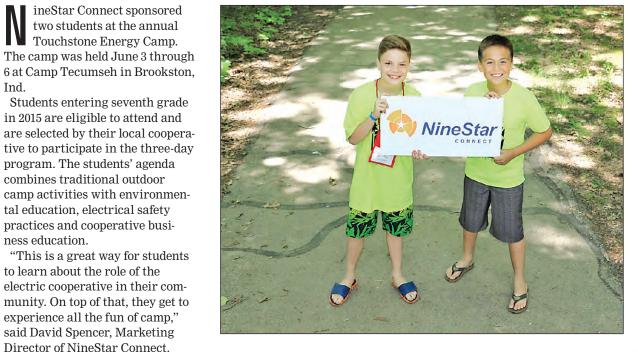
combines traditional outdoor

in 2015 are eligible to attend and

Touchstone Energy Camp.

two students at the annual

Ethan Contreras and Andrew Troup both from McCordsville



The Touchstone Energy Camp program was developed by a committee of electric cooperative employees from Indiana. The camp is funded in part

NINESTAR SENDS STUDENTS TO TOUCHSTONE ENERGY CAMP

by Indiana's electric cooperatives, Hoosier Energy, Wabash Valley Power, Indiana Electric Cooperatives and other industry partners.

IN ACTION

#### **SMART HUB DEBUTS THIS** MONTH

eginning in the month of August you will be able to login to a combined SmartHub from our website. From there you can view and even pay your Electric and Communications bills at the same time with just one login username and password. The only thing you will need to do is set your username and password the same on both your electric and communications accounts.

Besides paying your bill, you can also enjoy some of the other benefits of SmartHub:

Set your accounts up to auto pay from a credit card or bank account Review your billing/payment history **GO Paperless** 

Report an electrical outage Receive notifications on your smart phone of an electrical outage at your

View your current/past kWh consump-

Send us an e-mail with any questions

Please feel free to give one of our Residential Service Consultants a call at 326-3131 to help you with set up and walk you through some of the benefits of SmartHub. We hope you take advantage of this opportunity. It is the easiest and most convenient way of looking up billing information and paying your bill, all in one place!



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#### SCHOLARSHIP HONOR

n June 25, a reception was held for all of the 2015 NineStar scholarship recipients. The event, hosted at the NineStar corporate offices in Greenfield was a celebration of the students' academic accomplishments. The recipients won scholarships based on a drawing at the annual meeting held in April. In attendance were NineStar corporate officers as well as the board of directors for the company. Students and their parents enjoyed cookies and punch and the students received their checks for \$1,000 each. The graduating seniors from seven different high schools also had the opportunity to share with the group their future educational plans. NineStar wishes all of this year's scholarship recipients the best of luck as they embark on the next chapter in their lives.



IN THE COMMUNITY

#### NINESTAR EMPLOYEES TAKE PART IN DIRTY GIRL MUD RUN 2015



n Saturday June 6, ten NineStar employees braved the competition and signed up for the 2015 Dirty Girl Mud Run held at Boondocks Farms in Knightstown, Indiana. All ten women were novice participants to the mud run and were learning as they went. With jumping over a fire pit to crawling on their hands and knees in murky water to descending down a mud caked slide, they all finished together and as one team.

You might wonder why someone might voluntarily want be covered in dirt, filth and muddy slime? Simple answer; all proceeds go to research for Breast and Ovarian Cancers. Executive Assistant, Christa Meadors, said "I had a blast! Great fun in the mud. But most importantly, we completed the Mud Run for a great cause. Raising awareness for breast and ovarian cancer in women. Definitely some girl bonding!" Marketing Coordinator, Christa Riggs agreed "The best part of the whole experience was being able to do it as a group. We started together and finished together and the stories we shared at work on Monday definitely brought some laughs to the table. It was a good time!"

A big Thank You to NineStar for sponsoring these women who are already set to do it again next year. All ten women are signed up for round two and bringing six additional teammates/employees along with them. Their t-shirts said it all "Keep Strong and Mud On"!

# OPERATION ROUND-UP

#### NINETSTAR CONNECT DONATES THOUSANDS TO AREA

he last quarterly meeting of NineStar Connect's Operation Round Up was held on May 7, 2015 at the company's headquarters. Here are some organizations that benefited from the ORU fund this past quarter:

## FAMILY, CAREER & COMMUNITY LEADERS OF AMERICA

Their mission is to "promote personal growth and leadership development through Family and Consumer Sciences education. Focusing on the multiple roles of family member, wage earner and community leader, members develop skills for life through character development; creative and critical thinking; interpersonal communications; practical knowledge; and career preparation."

#### GREENFIELD VETERAN'S HONOR GUARD

A small group of veterans who travel to local destinations to carry out a 21-gun salute, bugler and a formal presentation of the flag along with the empty shell casings from the volley to the next of kin at a former veteran's funeral. They also perform ceremonial appearances at numerous special occasions including parades, programs at schools and annual flag raisings to name a few.

#### FORTVILLE, TRAIL LIFE TROOP 234

Trail Life USA is a Christian adventure, character, and leadership program for young men. They are chartered at New Life Christian Fellowship, Fortville, Indiana.



FAMILY, CAREER & COMMUNITY LEADERS OF AMERICA



**GREENFIELD VETERAN'S HONOR GUARD** 

#### OPERATION ROUNDUP LOOKING FOR TRUSTEES

he Operation RoundUp program has assisted almost 400 local non-profit organizations like Alternatives of Madison County and the Hancock County Food Pantry during the last two decades. Operation RoundUp has distributed more than \$1 million. Operation RoundUp funds are managed by the NineStar Connect Community Trust which is governed by a board of trustees who are all NineStar Connect customers participating in the Operation RoundUp program. Without the NineStar customers who voluntarily donate their round-up amount each month, and the NineStar customers who volunteer their time as trustees. Operation RoundUp would not be able to help and serve the citizens of Hamilton, Hancock, Henry, Madison, Rush, and Shelby counties who need it most.

There is presently an immediate need for a trustee from Buck Creek Township in Hancock County. Trustees serve three-year terms, and are asked to attend four meetings each year, where they participate in deliberations and decisions regarding grant applications. Openings for trustees from all areas occur on a regular basis, so if you are interested in serving your community through your service on the NineStar Connect Community Trust board of trustees, please contact Brad Henderson by phone at 317-323-2714 or email at bhenderson@ninestarconnect.com for more information.



FORTVILLE, TRAIL LIFE TROOP 234

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#### MORRISTOWN DERBY DAYS

nce again NineStar fielded two cars and drivers for the adult race at the Morristown Derby Days on July 24. The drivers, Alan Martin in car No. 25, and Andrew Cox in No. 33 were part of the nineteen team field that saw a great event and a large crowd on hand.

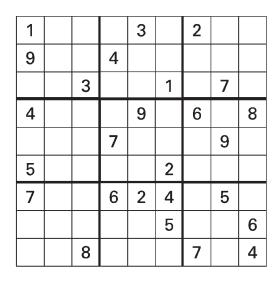
The event, a double elimination race saw rookie driver Andrew Cox exit the competition after just two heats. Andrew had a blast and learned much about his car. He looks forward to the event in 2016 where he promises to come back stronger. Veteran NineStar driver Alan Martin, participating in his second Derby Days had much better luck. It appeared he and his crew learned lessons from the previous year and ended up in the final eight cars left. When the dust cleared Alan finished in seventh position overall.

Thanks to all the fans, drivers and crew who came out and supported the NineStar cars in the event.

#### SUDOKU

Sudoku puzzles are formatted as a 9x9 grid, broken down into nine 3x3 boxes. To solve a sudoku, the numbers 1 through 9 must fill each row, column and box. Each number can appear only once in each row, column and box. You can figure out the order in which the numbers will appear by using the numeric clues already provided in the boxes.

See ninestarconnect.com Facebook page for last edition's solution.







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Enter for a chance to win a Samsung Galaxy Tablet 8.0 by signing up today!

#### PAPERLESS BILLING PAYS OFF: MONTHLY TABLET GIVEAWAY

A big CONGRATULATIONS to June's winner Jaqulin Borowicz and July's winner John Pickard, who each won a Samsung Galaxy Tablet just for enrolling in Paperless Billing. You could be a winner too.....sign up for Paperless Billing TODAY!