MAY-JUNE 2016

# NineStarconnection

# **NEW DIRECTOR**

See who was voted in for District 7 of NineStar's Board.

PAGE 2

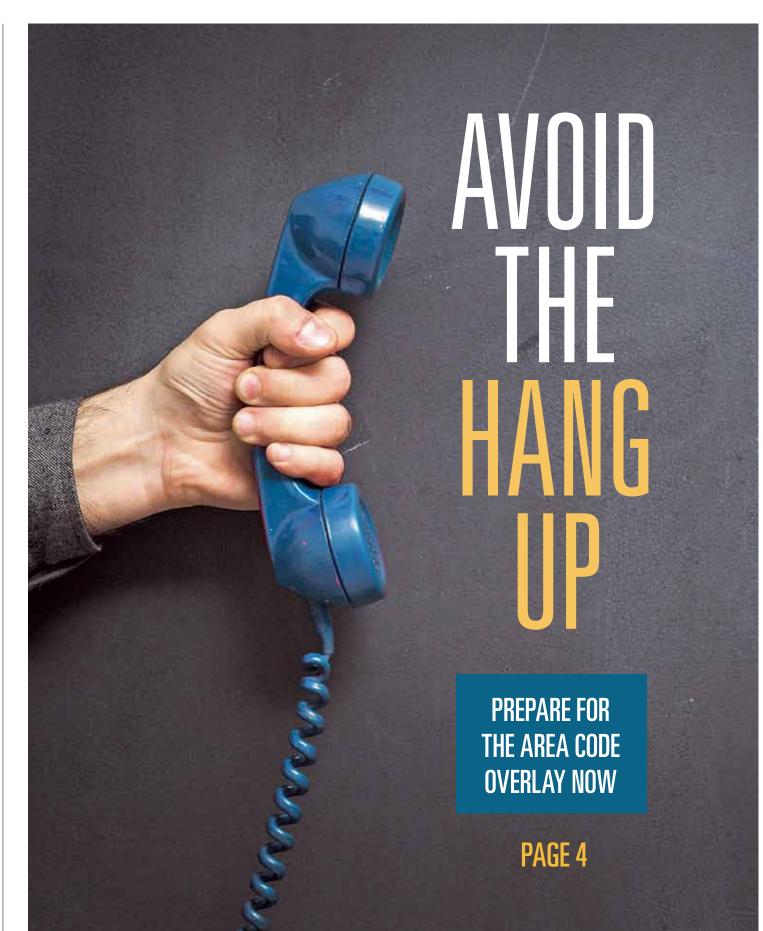


# HONORING Academics

NineStar announces the 15 students who each received \$1,000.

PAGES 6-7









# **OUR EMPLOYEES MAKE THE DIFFERENCE. HERE'S A CUSTOMER REVIEW FOR DEBBIE.**

**"THANK YOU FOR** HELPING ME AND BEING SO VERY KIND IN THE **PROCESS** 

- TERRI M

Customer service is at the tips of your fingers. NineStar Connect's tech support call center is open around the clock. 317-326-help ninestarconnect.com

# **STORY IDEA?**

Contact **David Spencer** at dspencer@ninestarconnect.com

### COVER STORY

On Sept. 17 the new area code overlay goes into effect, but you don't have to wait to begin using the new calling procedure. Prepare for the change right away!

PAGES 4-5

PAGE 6

PAGE 8

### TO THE MOON AND BACK

Greenfield-Central students once again participated in the NASA Human Exploration Rover Challenge at the Marshall Space and Rocket Center in Alabama

### IN REMEMBRANCE

Former Board Member Malcolm Jay Fadely, 77, passed away at Hickory Creek Nursing Care in New Castle on Feb. 27, 2016 after an extended illness.

### **OPERATION ROUND-UP** PAGE 11 NineStar Connect's Operation Round-Up Committee

donated to five more area groups this past guarter.

The NineStar Connection

is a publication of NineStar

Connect servicing retail

and residential customers.

Nearly 15,000 families

and businesses receive

this newspaper as part of

their membership. NineStar

Connection provides news,

information and features

about people, places and

issues related to readers.

**NineStar Connection** 

USPS

BOWLING TOURNAMENT

A friendly bowlina competition was held between NineStar Connect

and Hancock

Regional Hospital to benefit the Hancock Hope House.

PAGE 7

**NineStar** CONNECTION

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# **NEW NINESTAR BOARD DIRECTOR**

t this year's Annual Meeting, Shelly Kleiman was voted in as a new director on NineStar Connect's Board of Directors. She is representing District 7.

Shelly graduated from New Palestine High School and currently works on the family farm. Previously, she worked as a medical assistant and office manager at Anderson Family Practice for 24 years. She



Shelly Kleiman

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Greenfield, IN 46140

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competition with other utility companies and is also interested in the future of communication and energy and where it will take us in the future.

At the April NineStar board meeting Shelly was assigned to serve on the membership and policy/ bylaws committee

Shelly and her husband Greg have been married for more than 42 years and have two children, Nicholas and Natalie.

### NineStar Connection

EDITOR David Spencer

BOARD OF DIRECTORS

Director District 1 Darrell H. Thomas (A) Stephen Vail (B)

Director District 2 Beverly Gard (A) David G. Heller (B)

**Director District 3** Joseph Paxton

philanthropic sorority, active in her church and has worked on numerous fundraisers for the school over the years. Shelly is interested in helping the community and learning new ways to conserve energy economically She believes in insuring the

# diversity and

**Director District 4** 

Don Shaw (A)

Kim Cronk (B)

Director District 5 Ronnie Mohr (A)

Mark Evans (B)

Director District 6

Richard Walker (A)

Philip M. Hayes (B)

Director District 7

James E. Cherry (A)

Shelly Kleiman (B)

is a member of the Psi Iota Xi







**RONNIE MOHR (A)** 

**2** MAY-JUNE 2016

# YOUR CURRENT NINESTAR BOARD OF DIRECTORS

# **DIRECTOR DISTRICT 1**



DARRELL H. THOMAS (A)

**STEPHEN VAIL (B)** 

# DIRECTOR DISTRICT 2



DAVID G. HELLER (B)



**DIRECTOR DISTRICT 3** 

JOSEPH PAXTON

# **DIRECTOR DISTRICT 4**





## 🤍 NineStar **JEFFERSON** ADAMS TWP FALL CREEK TWO FALL CREEK TW GREEN TWP PENDLETO FALL CREEK TWP 5 HARRISON TWI BROWN TWO GREEN 3 GREENSBORO TW HENRY TW 事 6-2 CENTER TWO PP-WE BUCK CREEK TW SPICELAND TWP 1:50,000 1 0.5 0 1 Miles US HIGHWA STATE RD 7 COUNTY RD/ CI SUGAR CREEK TV 南 BLUE RIVER TWP MAP GENERATED BY

# **DIRECTOR DISTRICT 5**





RICHARD WALKER (A)

# DIRECTOR DISTRICT 6



PHILIP M. HAYES (B)

# **DIRECTOR DISTRICT 7**







SHELLY KLEIMAN (B)

# PREPARE FOR THE AREA CODE OVERLAY NOW WRITTEN BY n Sept. 17, Ninestar Connect JULIE members will have a whole YOUNG new way to "phone home" – and anywhere else for that matter. That is the date that the new area code overlay goes into effect, but you don't have to wait to begin using the new calling procedure. You can prepare for the change right away!

to share the load. This is The Indiana Utility **Regulatory Commission** the Commission. you dial direct. to dial all 10 digits. "Change is always hard to

# THE LAY OF THE LAND

It's no surprise that with the number of landlines and cell phones in Central Indiana, the amount of numeric combinations within the 317 area code have been exhausted and a new 463 area code has been issued known as a single concentrated overlay in which a high growth portion of an area has to adopt a new area code. This will not only replenish the supply of phone numbers in Indianapolis (and its suburban market) but it also means a change in the way folks make local calls. (IURC) approved the use of the overlay method for the new code in April 2015, following a nine-month proceeding. The case included a public comment period and a series of five public field hearings throughout the Indianapolis metropolitan area. The telecommunications industry and the Indiana Office of Utility Consumer Counselor (OUCC) both recommended the overlay approach in testimony before Unlike the change several years ago in which some 317 numbers were converted to

a 765 exchange, the new area code overlay will not change your existing number. If your current area code is 317, it will remain 317, but if you add a line beyond October or if neighbors move in, they will most likely have the new 463 area code. What will change however, is the way in which

Starting in September, you will be required to use 10 digits instead of seven for local calls (long distance numbers will still require a 1 in front of the area code). Bill Westfall, Ninestar's Network Operations Supervisor says no matter if you are calling across town or across the street, you will need

get used to but this is a change we saw coming, even though I think it happened a lot faster than anyone expected. Cell

# WHAT YOU NEED **TO KNOW ABOUT THE CONVERSION**

• • • • • • •

Members can begin using the new area code and 10-digit dialing procedure now until the Sept. 17 conversion.

You will not be charged extra for any calls with the new 463 area code. All calls that were local before remain local calls.

The dialing procedure is simple: dial the area code and the number you are calling. (All long distance calls will still require a 1 before the area code).

Your existing area code will not change. If you had a 317 area code before, it will remain your area code. However, if you add a line or purchase a new cell phone after October, it is likely that you will have a 463 area code.

Be sure to check all of your direct dialing equipment to ensure that it is ready for the conversion. (e.g. Fax machines, security systems, PBX systems, dial-up modems, etc.).

Ninestar is here to help as this conversion takes place. Just call at 317-326-3131, 866-326-9848 or visit www. ninestarconnect.com

phones and traditional land lines have eaten up the 317 numbers so a new area code had to be added," he said.

# **GRACE PERIOD**

In order to help members prepare for this change, from now until the official conversion on Sept. 17, anyone can begin using all 10 digits when they dial. It will not cost anything extra to do so, nor will there be a charge once the overlay goes into effect. All calls that were considered local calls before the switch will continue to be local and members will still not be required to dial an area code for numbers such as 911, 211, 611, etc.

"Our individual habits of picking up the phone and dialing seven digits will undoubtedly be the biggest challenge to the conversion," said Julie Mitchell. Ninestar's Subscriber Billing Manager. "Old habits are hard to break and for the vast majority of us, we have always dialed seven digits."

Another aspect of the overlay that members need to be aware of is how it affects your speed dial and programmable devices that may have gotten used to only dialing seven digits. Folks who have fax machines, security systems, dial up modems or businesses with PBX systems will want to contact their providers to find out if their technology needs to be reconfigured. Many of these machines are already set up to handle a 10-digit dialing system, but it is important to make sure in order to be secure in the knowledge that your systems are ready to go.

"That is one thing that you will want to check in on," Westfall said.

Naturally everyone expects there to be a learning curve as this change takes place and for those who have trouble programming their machine or getting used to the process, Ninestar is ready to help.

"Customer service along with our 24/7 support center are hear to provide ongoing support as we acclimate ourselves to 10-digit dialing," Mitchell said. "We can be reached at 317-326-3131, 866-326-9848, or at www.ninestarconnect.com."

# **NEW VOICEMAIL** INSTRUCTIONS

▲ tarting June 16, phone custom-Sers will be set up with a new voicemail system which offers many new features. With the new system, you will be able to access your voicemail via the web and a new email notification feature will allow you to send voicemail messages to your email account. Best of all, your monthly charge for your new enhanced voicemail will remain the same.

A letter was recently sent to all telephone customers containing information on the new system as well as instructions on how to set up your voicemail greeting. Along with the letter, a user guide was enclosed for more detailed information on how to use the new system.

As always, if there are any questions, please feel free to contact our Customer Service Department at 317-326-3131.



# **MT. VERNON TRACK** AND FIELD SCOREBOARD

■ ineStar Connect was proud to help sponsor the new scoreboard for Mt. Vernon's Track and Field teams. Pictured are Greg Roach who will be the principal of Mt. Vernon High School starting in the fall of 2016 and NineStar's Marketing Director, David Spencer.

# NEWS



# MOON BUGGY DONATION

reenfield-Central students once again participated in the NASA Human U Exploration Rover Challenge at the Marshall Space and Rocket Center in Huntsville, Alabama. This is a year-round project that takes dedication and brain power, as well as physical strength to be able to move the rovers to the front of the line. The challenge brings teams from around the world, including places as close as Ohio, Illinois. West Virginia and as far away as Puerto Rico, Germany, Russia and Japan.

The G-C team entered two rovers. Both teams finished strong with one team finishing second as the other team finished fifth in the high school division. Overall (including high schools and colleges worldwide), the teams finished fourth and 11th. Scott Kleine, one of the advisors, mentioned, "Next year, we will be creating, designing two new rovers. With that comes new challenges along with learning what will work and what won't. The biggest thing we have found from this year is our rovers need to be more lightweight. With making the rovers lighter, they can be faster. It is definitely an ongoing evolution of what needs to be added verses what needs to be taken away."

Additionally, it was with great honor that Governor Mike Pence's wife Karen, heard of their accomplishments and visited the G-C Rover Team. They invited her along with G-C Principal Steve Bryant, Mayor Chuck Fewell, school board members, among others to see the rovers, receive a tour and hear a presentation and video highlighting their hard work and achievements. As a good sport, the First Lady of Indiana, Karen Pence, even took a ride on one of the rovers. Unfortunately, the weather didn't permit them to go outside but they wheeled around the workshop and she gave a happy two



NineStar was a proud sponsor of the program. Pictured are Scott Kleine who assists the students in building the Rover along with NineStar's Marketing Coordinator, Christa Riggs.



### thumbs up!

NineStar Connect is a proud sponsor of this program. It's an honor to be able to be a part of something that is so unique, exceptional and rewarding. If you or someone you know would like to donate to the NASA Rover Challenge, go to www.gchsrover.com and click on "Donate GCHS Rover." While you are there, you can also view the video presentation that was shown to First Lady Pence.

# **INTRODUCING OUR 2016** SCHOLARSHIP WINNERS

t this year's Annual Meeting, 15 names were announced for the 2016 Scholarship program for Children of NineStar Connect's members. The students have to be a 2016 graduating high school senior and have a seven semester minimum cumulative grade point average of 2.75 on a 4.0 scale or its equivalent at the time of the application. Each scholarship winner received \$1,000.

Here are the names of this year's winners:



# **COLE COCHARD**

LILY ERLEWEIN

MT. VERNON HIGH SCHOOL

(DAUGHTER OF DANE & BJ ERLEWEIN)

EASTERN HANCOCK HIGH SCHOOL (SON OF TIM & KAREN COCHARD)





**GAREK FERGUSON** EASTERN HANCOCK HIGH SCHOOL (SON OF GABE & JODY FERGUSON)

















# AMANDA FLORA **GREENFIELD-CENTRAL HIGH SCHOOL** (DAUGHTER OF DAVE & CAROL FLORA)



**TYLER GOAD** MT. VERNON HIGH SCHOOL (SON OF BRAD & KELLIE GOAD)





**MEGAN STINSON** CATHEDRAL HIGH SCHOOL (DAUGHTER OF JIM & KIM STINSON)



SYDNEY HENDERSON MT. VERNON HIGH SCHOOL (DAUGHTER OF JIM & CATHY HENDERSON)



**FESSA HUBER** GREENFIELD-CENTRAL HIGH SCHOOL (DAUGHTER OF BRIAN & TOBY HUBER)



# KINZIE KRAMER EASTERN HANCOCK HIGH SCHOOL (DAUGHTER OF STACIE SARBER)



EMILY WEBER **NEW PALESTINE HIGH SCHOOL** (DAUGHTER OF CHRIS & DEBRA WEBER)

NineStar Connect strongly supports the youth of our community and is thrilled to sponsor and offer scholarships for the next generation of professionals. Congratulations to all graduates of 2016!

# NEWS





# **DONUTS FOR FILM CREWS**

s an appreciation for all their hard work A throughout the year, NineStar surprised the video/film crews of Mt. Vernon and Greenfield-Central schools with breakfast one morning. These particular students not only help provide video content for NineStar's Channel 9 while they are at school but many hours after school filming various games and activities. A big "Thank You" to each and every one of them for all they do for NineStar Films!



# **BOWLING TOURNAMENT**

n April 16, a friendly bowling competition was held between NineStar Connect and Hancock Regional Hospital to benefit the Hancock Hope House. Each team donated \$500 to the Hancock Hope House for their participation. A trophy and bragging rights were awarded to the winner of the tournament along with Thrift Store dollars to the highest and lowest bowler score.

At the end of the night, Hancock Regional Hospital was the frontrunner and took home the trophy. A lot of fun was had by all and banter talk has already started for next year's competition.



# **RACHEL VISNACK GREENFIELD-CENTRAL HIGH SCHOOL** (DAUGHTER OF THOMAS

**KATHERINE THIBODEAU** 

LUTHERAN HIGH SCHOOL

(DAUGHTER OF DAVID

& REBECCA THIBODEAU)

**OF INDIANAPOLIS** 

**DONNA VISNACK**)

**OLIVIA MCBRIDE** 

(DAUGHTER OF BRIAN

& TRACY MCBRIDE)

GREENFIELD-CENTRAL HIGH SCHOOL

# OBITUARY

# FORMER BOARD **MEMBER MALCOLM** FADELY PASSES AWAY

alcolm Jay Fadely, 77, resident of Sulphur Springs, passed away at Hickory Creek Nursing Care in New Castle on Feb. 27, 2016 after an extended illness

He was born in Muncie, Indiana, April 29, 1938 the son of Keith Carlton and Mary Blanch Rutherford Fadely.

He was a 1956 graduate of Sulphur Springs High School and a veteran of US Army National Guard.

He was a 75-year member of the Sulphur Springs Christian Church, 50-year member of the Sulphur Springs Masonic Lodge, a member of the Knights of Pythias, a 50-year member of the Sulphur Springs Lions Club, he was awarded the Sagamore

of the Wabash by

the Governor of

a member of the

and New Castle

Murat Shrine

Shrine Club.

a member of

He had been

the Union State

Bank Board of

Directors and

Board member

for many years.

was a Town

In addition,

he served on

the board of

Indiana, and was

### HANCOCK RURAL **TELEPHONE CORPORATION**



MALCOLM JAY FADELY

directors for Hancock Rural Telephone Corporation, now NineStar Connect from 1987-1993.

He and his family had operated Fadely's Grocery Store in Sulphur Springs for many, many years.

He was preceded in death by his parents, a twin brother: Meredith Kay Fadely. Survivors are his sisters: Mary Whitworth (Richard) of Springport and Barbara Stohler (Ermil) of Naples, FL, niece: Marilou Jakubielski (Adam) of Bonita Springs, FL, nephew: Stephen Stohler of Naples, FL, 5 great nieces and nephews: Tristan and Taryn Stohler, Jenna, Ty, and Ava Jakubielski, nephews: Tim Whitworth of Anderson and Tony Whitworth of Pleasantville, CA, Lifetime friend: Jim Garrett of Middletown, his group of angels: Lisa, Stormy, Donna, Risa, Shirley, Misty, Rodney and Lori, Melissa, Marjorie and Don and Deidre, and two very special nieces: Leah and Latisha.

# SEVERE WEATHER

# **BE PREPARED WHEN STORMS THREATEN**

e've all heard the saying that "April showers bring May flowers." But are you prepared when those docile rain showers turn into threatening storms? "According to statistics from the National Weather Service, in 2014 more than \$75 million in property damage was caused by hazardous weather throughout Indiana," said David Spencer, Marketing Director of NineStar Connect. "While not all damage can be prevented, being prepared can minimize damage and reduce injury or death." Here are some helpful tips from your electric cooperative for staying safe before, during and after a storm hits.



### **BEFORE THE STORM**

Make sure your cell phone is charged. Consider purchasing an external battery charger for your phone to charge it without electricity. Program the number of your electric cooperative into your cell phone. This will make it easier to report a power outage.

Have a batteryoperated radio available so you can stay updated on the latest weather watches and warnings. Remove dead or rot-

ting trees on your property that could cause damage to power lines or your home during a storm. Unplug appliances and other electrical items, such as computers. Damage can occur from power surges as a result of lightning strikes. Have an emergency kit ready and create a family communication plan.



### DURING THE STORM

Don't use corded phones or electrical devices that are plugged in. Plumbing and bathroom fixtures can conduct electricity. Use with caution. If caught outside during a storm. move to a low point because lightning hits the tallest object. Get in a crouched low position if you are in an exposed area. Stay away from water and metal objects. Do not leave your vehicle during a storm. While inside your vehicle, don't use electronic devices. If a downed power line falls on vour vehicle, stay in the vehicle unless it's life threatening. Call 911. If you must exit the vehicle, shuffle away with small steps,

keeping your feet

together at all times.



### FOLLOWING THE STORM

Be aware of hazards from exposed nails and broken glass.

To avoid the chance of a fire or explosion, use a flashlight, instead of a candle or torch, to inspect your home in the dark. Since downed power lines could still be energized, do not touch them or any objects in contact with them. Call 911 to report the downed lines

If you notice frayed wiring or sparks, or smell a burning odor, shut off the electrical system at the main circuit breaker immediately. Know how to prop erly use portable generators if you lose power during the storm. If spring comes in like a lion instead of a lamb, know how to keep yourself, your

family and your property safe from harm during a severe storm.

# SEVERE WEATHER SAFETY TIPS

Are you prepared when a storm hits? Here are some helpful tips to keep you, your loved ones and your property safe

Have an emergency kit ready and create a family communication plan before a storm hits.

Program the number of your electric cooperative into your cell phone. This will make it easier to report a power outage.

Plumbing and bathroom fixtures can conduct electricity. Use with caution.

If you notice frayed wiring or sparks, or smell a burning odor, shut off the electrical system at the main system at the r circuit breaker

Know how to

thinking a lot about lately.

this country



# HERE COMES THE SUN

n Earth Day (April 22), NineStar Connect formally unveiled their Community Solar Array by an official ribbon cutting event. Retta Livengood, Executive Director of the Greenfield Chamber of Commerce, graciously contributed to making this occasion a success!

The array is located at 600N and 600E in Hancock County and purchasing a solar panel is a good way to invest in environmentally friendly solar energy. It's also important to note that NineStar will retain ownership of the array, and will subsequently be responsible for all maintenance and repairs associated with the array. Participating members will not be purchasing the physical panels but the electric output only and will receive a credit on their NineStar Connect electric bill for the amount of electricity generated by their portion of the array during that billing period. These monthly solar credits will be paid during a 20-year period.

So go green and go solar! If you are a NineStar electric customer and would like more information on how you can purchase a solar panel, please contact Brad Henderson at 317-326-3131.

# FROM THE PRESIDENT

# NINESTAR WORKING TOWARD A FUTURE FULL OF MILLENNIALS

any of us probably missed one of the most significant "social earthquakes" that occurred earlier this spring. No, I'm not talking about our current political environment but rather a true generational passing. And it's something that I've began With little fanfare and news coverage, the Baby Boom Generation (born between 1946-1964) ceased being the largest generation in America about two months ago. Now the Millennial Generation (born between 1982-2000) is the largest generation in America and we will begin to see the decline of the large influence that the Baby Boom Generation has had for nearly the last 50 years in

Just as no one could have predicted in the early 1970's the

impact on American society and culture from the Baby Boom generation. I doubt anyone today can accurately forecast what changes lie in store from the Millennials. Nonetheless.

NineStar is in the utility business. We are making capital investments today in infrastructure that are expected to last for decades. As such, it is incumbent upon the board of directors and management of NineStar to begin contemplating

a world soon-to-be dominated by the Millennials in order to ensure that the investments we are making today will serve this generation well into the future.

To be sure, Millennials are just coming into their own, entering the workforce and purchasing homes. While they will continue to evolve as a generational force for many years in

coming.

the future, we do

have some sense as

to what might be

First and fore-

Millennials are

most, we know that

truly the first "digi-

tal generation" hav-

ing grown up in the

information age and

having never lived



MICHAEL BURROW

> without computers. Where many of us Baby Boomers have had to be "technology adopters," they are very much technologically savvy and are connected to technology like no other

generation that has come before. They believe in and often demand change utilizing technology. For example, Millennials are totally comfortable doing all of their banking and bill paying online and often won't do business with companies that do not have a way to engage them online. Millennials are genuinely skilled at multi-tasking and are highly impatient consumers of information and services.

So what is NineStar as a cooperative utility doing to prepare for this Millennial generation? We are making our electrical grid smarter and our communications systems faster and both systems more resilient and capable of being self-managed by the member-consumers who use them. In the upcoming years, we are likely to have technology options that

allow our members to program their homes to certain settings, depending on the cost of power at any given moment as we will be able to provide real time pricing for power. Our homes will continue to utilize larger bandwidth streams for information and entertainment that will be delivered over NineStar fiber optics. Virtually any device that is capable of being plugged in or use a battery will also be connected to the web and have some form of artificial intelligence associated with it In short our homes will be talking to us and we will be talking back.

NineStar has always been a utility cooperative that is defined by the needs of its members and customers. As their needs change, so too does NineStar. Our members and customers should expect no less.







# **NINESTAR ANNUAL MEETING RECAP**

pril 1 of this year marked the 63rd Annual Meeting of NineStar Connect. With a great turn out along with seeing old friends/meeting new ones and learning more about NineStar, it was an overall successful event.

Once again, the meeting was held at Greenfield-Central High School where a delicious meal was served along with free child care, announcement of the 2016 scholarship winners, a workshop on "Go Green, Go Solar!" and the ever popular door prizes were drawn.

This year's winners included: **\$500:** Rex Mollenkopf and Bryan & Carla Brooks \$300: Michael Holzhausen,

James Sonntag, James & Vicki Kuebler, Kenneth Brown, John Shaw, George Scott, James Raymer, Olene Veach, Delene Isenberg and Scott Kleine **\$100:** James Bishop, Doris Denny, Jan Cochard, William Paxton, Diane Janot, Linda Ward, Wallace Sugar Creek Farms, William Callahan, Joseph Willis and Jerry Dunn Nancy Mann was awarded the \$150 Gasoline Gift Card for those members who attended the workshop.

Also at the meeting, we honored those employees with service recognition awards. 5 years: Rusty Hansen, Autumn Kent, Lisa Lemons, Jill Snyder and Jeff Summers

10 years: Drew Hanson, Hunter Johnson, Dave McCord Joseph Paxton - Director, Bryan Smith and Bill Westfall 15 Years: Stephanie Carmichael, Teresa Johns, Brad Henderson and Gail Levering 20 Years: Scott Hiatt 25 Years: Jim Proper 30 Years: Jeff Conley and Steve O'Connor

Finally, we heard from President & CEO, Mike Burrow, CFO Scott Hiatt, Chairman of the Board Steve Vail and a report and summary of donations from the Operation Round Up Committee.

Thank you to all who joined us and we will see you again next vear!

past quarter:

# **AMERICAN MILITARY HERITAGE FOUNDATION**

and expand their museum.

# **GREENFIELD PARKS** DEPARTMENT

mon value."

# JEFFERSON TOWNSHIP FIRE DEPARTMENT

Jefferson Township Fire Indiana.

# **PAPERLESS BILLING**

big "Congratulations" to the following individuals who won prizes for nenrolling in Paperless Billing: February's winner, Christopher Magdzinski (Amazon Fire TV Streaming Media Player)

March's winner, Chelsea Shumaker (Amazon Fire TV Streaming Media Plaver)

April's winner, Jamie Young (Amazon Fire HD8 Tablet)

You could be a winner too! Just call our office or sign up online for Paperless Billing today. Drawings are at the end of every month



# **OPERATION ROUND-UP**

■ ineStar Connect's Operation Round-Up Committee meeting was held on Feb. 4 at the company's headquarters. The next application deadline date for Operation Round Up is July 15, 2016. Applications can be downloaded from our website at www.ninestarconnect.com. Here are some organizations that benefited from the ORU fund this

The purpose of the American Military Heritage Foundation is "to safely operate and professionally maintain this last flying example of a Navy/Marine Corps PV-2 medium attack bomber, and to understand the historical significance of our mission. Also to have fun while enjoying the camaraderie of our members while attending to the necessary fiscal and safety responsibilities inherent to such an endeavor." AMHF is a nonprofit organization who is always searching for aircraft components, technical data and manuals, individual history stories and photos to assist their restoration efforts

Their mission is "to be stewards of the open space, greenways, trails and park land in Greenfield and to serve its citizens by: providing responsive and diverse programs and recreational opportunities for all citizens – being adaptable and flexible in its land use - creating innovative partnerships with organizations with com-

Department is a volunteer, local organization. They are located in Henry County in Sulphur Springs,

## HANCOCK COUNTY **FRATFRNAL ORDER OF POLICE (FOP)**

An organization/membership that supports the community and those who serve as public officers. The organization attempts to improve the working conditions of law enforcement officers and the safety of those they serve through education, legislation, information and community involvement.

# **MORE THAN CONQUERORS**

Located in Pendleton, Indiana, their mission is "to aim to connect individuals to God through Jesus Christ and the Holy Spirit, fight alongside warriors in the battles of their lives, and connect them to one another and to other relationships and resources in the community."

Applications can be downloaded from our website at www. ninestarconnect.com.



MORE THAN CONQUERORS



# AMERICAN MILITARY HERITAGE FOUNDATION



**GREENFIELD PARKS DEPARTMENT** 



# HANCOCK COUNTY FOP



JEFFERSON TOWNSHIP FIRE DEPARTMENT



Geothermal Heat Pump (with E	lectric Backup)		
<ul> <li>Closed loop ≥ 17.1 EER / ≥ 3.6 COP</li> <li>Open loop ≥ 21.1 EER / ≥ 4.1 COP</li> <li>Condenser and coil must be replaced and installed as a matched set</li> </ul>	CLOSED LOOP, REPLACING: electric resistance, fossil fuel, or into new construction	\$1,500	PURCHASE RECEIPTS REQUIRED FOR ALL REBATE APPLICATIONS.
	OPEN LOOP, REPLACING: electric resistance, fossil fuel, or into new construction	\$1,500	
Air Source Heat Pump - Split S	ystem (with Electric Backup)		AHRI Certificates
<ul> <li>≥ 15 SEER</li> <li>≥ 8.5 HSPF</li> <li>Electric back up only</li> <li>Condenser and coil must be replaced and installed as a matched set</li> <li>New system must heat and cool entire home</li> </ul>	REPLACING ELECTRIC RESISTANCE: electric furnace, ceiling cable, baseboard	\$1,000	required for all geothermal, air source heat pump and heat pump water heater rebate applications. Heat loss/heat gain calculations required for geothermal and air
	REPLACING FOSSIL FUEL: propane or fuel oil	\$1,000	
	REPLACING EXISTING AIR SOURCE HEAT PUMP	\$250	
Air Source Heat Pump - Packag	ed System (with Electric Backup)		source heat pumps.
<ul> <li>≥ 14 SEER</li> <li>≥ 8.0 HSPF</li> <li>Electric back up only</li> <li>Condenser and coil must be replaced and installed as a matched set</li> <li>New system must heat and cool entire home</li> </ul>	REPLACING ELECTRIC RESISTANCE: electric furnace, ceiling cable, baseboard	\$1,000	Failure to provide requested information may result in forfeiture of rebate. All installations are subject to verification and/or inspection.
	REPLACING FOSSIL FUEL: propane or fuel oil	\$1,000	
	REPLACING EXISTING AIR SOURCE HEAT PUMP	\$250	
Heat Pump Water Heater			For full requirements.
<ul> <li>Minimum EF of 2.0.</li> </ul>	REPLACING ELECTRIC RESISTANCE TANK	\$400	see applications.
	NEW CONSTRUCTION	\$400	REBATE
LED Bulbs			PROGRAM ENDS
<ul> <li>Must be ENERGY STAR® rated</li> <li>Limit of 25 bulbs per member per calendar year</li> </ul>	REPLACING INCANDESCENTS OR GOING INTO NEW CONSTRUCTION	up to \$7.50	DEC. 31, 2016 AND IS SUBJECT TO CHANGE WITHOUT
			NOTICE.

Visit PowerMoves.com or call your local electric cooperative's Energy Advisor for more information.



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## NINESTAR NEWS



# **POWER MOVES REBATE PROGRAM**

avid Flench (left), Hancock Wellness Center Director receives a Power Moves® rebate check from NineStar Connect's Energy Advisor, Darrin Couch (right). The newly constructed Hancock Wellness Center in McCordsville participated in NineStar Connect's Power Moves® Building New Construction (BNC) Program to construct their new facility, utilizing energy efficient lighting and HVAC systems. The Power Moves® BNC Program is available to all NineStar Connect Electric members that are constructing new facilities. The program is designed to help cover the cost of including energy efficient equipment into the design plans of a new facility. The member benefits from improved efficiency throughout the life of the installed equipment and the cooperative benefits by decreasing the demand for energy a new facility requires from the electric grid.

The Power Moves® rebate program offers incentives for various energy efficiency improvements to Residential homes, Farm buildings, Schools and Commercial / Industrial facilities for both existing equipment and new construction. Program details and applications are available by visiting www.powermoves.com.

If you are considering an energy efficiency upgrade you can contact Darrin Couch at 317-323-2715 or dcouch@ninestarconnect.com. As NineStar Connect's Energy Advisor, Darrin is available to help you determine the benefits of any project you may be considering.

### SUDOKU

Sudoku puzzles are formatted as a 9x9 grid, broken down into nine 3x3 boxes. To solve a sudoku, the numbers 1 through 9 must fill each row, column and box. Each number can appear only once in each row, column and box. You can figure out the order in which the numbers will appear by using the numeric clues already provided in the boxes.

See ninestarconnect.com Facebook page for last edition's solution.