

NineStar connection

ISSUE 2

THE IT FACTOR

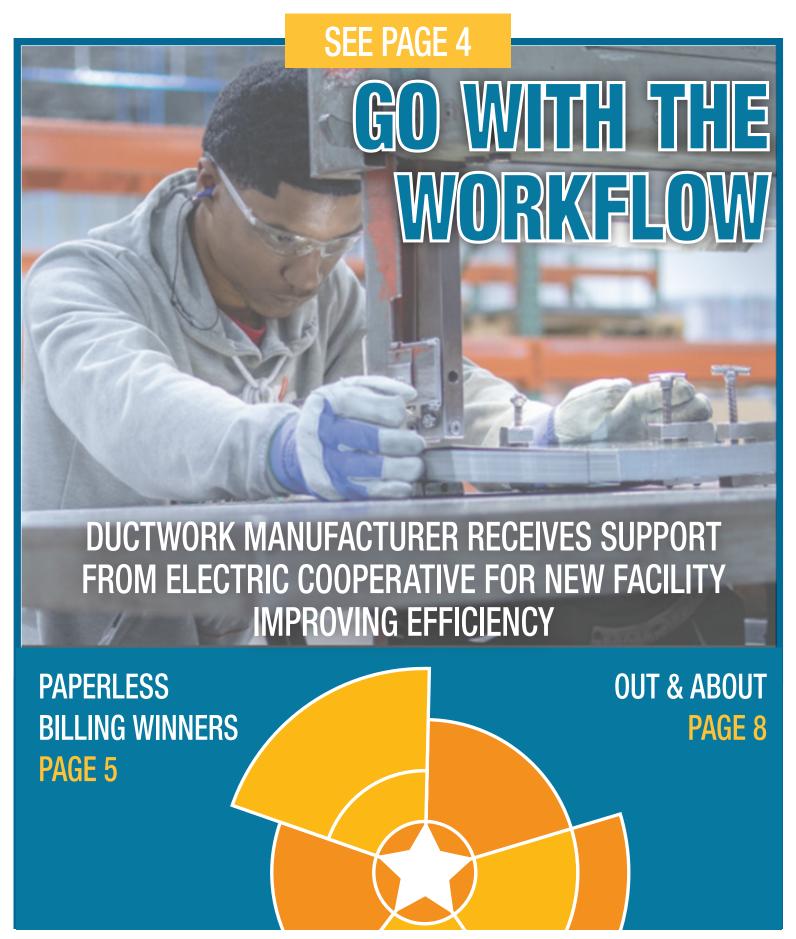
Celebrate the high school seniors who received a \$1000 scholarship from NineStar

Read more on page 10.

OPERATION ROUND-UP

Learn how a few cents can make a BIG IMPACT:

Read more on page 7.







OUR EMPLOYEES MAKE THE DIFFERENCE.

"WE WANTED TO CALL IN TO GIVE A SHOUT OUT AND A GREAT BIG THANK YOU TO THOSE LINEMEN WHO RISKED THEIR LIVES IN THE TERRIBLE WIND TRYING TO GET OUR POWER RESTORED FOR US."

CUSTOMERS DEBORAH AND DALE DICKSON.



Customer service is at the tips of your fingers. NineStar Connect's tech support call center is open around the clock. 317-326-help ninestarconnect.com

STORY IDEA?

Contact David Spencer at dspencer@ninestarconnect.com

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of 25 monthly

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Read the article to find out!

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A showcase of places we've been in the community.

REAL TIME PRICING

PAGE 9

Learn how to save money on your electric bill by utilizing real time pricing effectively.

Nobody has the authority

Nobody has the authority to remove NineStar's electric meters other than NineStar personnel.

As soon as the meter reports it's "off" we will be dispatching a truck to that location to check it out. If your electrician tells you they can pull the meter, please let them know they need to contact NineStar to schedule a time for us to pull the meter. We do not charge for this during normal business hours (Monday - Friday 8am to 4pm). Possible charges might incur if a meter is pulled by the homeowner or an electrician.



The NineStar Connection is a publication of NineStar Connect servicing retail and residential customers. Nearly 16,000 families and businesses receive this newspaper as part of their membership. NineStar Connection provides news, information and features about people, places and issues related to readers.

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NineStar Connection

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NINESTAR CONNECTION



GO WITH THE WORKFLOW

DUCTWORK MANUFACTURER RECEIVES SUPPORT FROM ELECTRIC COOPERATIVE FOR NEW FACILITY IMPROVING EFFICIENCY

ears of building renovations and multiple expansions left Terry Mulder and other Southwark Metal Manufacturing employees walking around a building shaped like a Z – and a structure that ultimately ran out of space as success kept the ductwork manufacturing plant growing.

It led to a new beginning – and support from an electric cooperative welcoming the business to the community.

Southwark Metal, which makes ductwork sheet metal and components, received \$146,230 from NineStar Connect, its local electric cooperative, for energy efficient lighting and occupancy sensors installed in its new McCordsville, Indiana, facility. The Indianapolis office of the third-generation family-owned business

moved to the new site to support business growth after Southwark ran out of available space at its old building, which was initially constructed in 1997 and had multiple expansions in the decades since.

"We started out looking for a building comparable to our size and we couldn't find

Southwark Metal Manufacturing employee Recole Cox working at the company's building in McCordsville, Ind. The business is one of the largest ductwork manufacturers in the **United States**

anything big enough to move into," said Mulder, who manages the Southwark Metal plant. "We came out here because we were looking for land."

Southwark Metal's new land in a developing industrial park offered plenty of space for the new building, and parking for the company's 275 employees. It also offered the chance to build for the future; Southwark Metal's new 350,000-square-foot facility is nearly double the size serves eight Midwestern states and had its best sales of its previous 200,000-square-foot plant.

"The advantage was being able to add more equipment," Mulder said. "Also, the way the building is designed, our product flow is a whole lot better here."

The business broke ground in spring 2021 and moved into the completed facility in May 2022. The new building includes LED lighting, which requires fewer fixtures and uses less electricity than other kinds of lights; and occupancy sensors, so lights only come on when people are working in specific areas of the facility.

"It does make your outlook just a whole lot better," Mulder said of the LEDs. "A brighter place is just cheerier."

Mulder was surprised by how efficient the lighting was compared to the old facility. The energy savings offset the cost of some of the additional manufacturing equipment that Southwark Metal installed in the new building. The company also added air conditioning to the new building, which the previous facility did not

The company worked with NineStar Connect on the Power Moves rebates, and other energy needs for the new building. The electric cooperative administers the energy efficiency rebate program with Wabash Valley Power Alliance, its wholesale



Terry Mulder, plant manager for Southwark Metal Manufacturing, gives NineStar Connect energy advisor Matt Strahl a tour of the new facility. Mulder worked with Strahl and other NineStar Connect employees while the company built its new facility in 2021 and 2022.

power provider. The Power Moves program incentivizes businesses to invest in upgrades that use less energy, which lowers long-term demand and helps prevent the need to purchase more electricity in energy markets or invest in new power plants.

"Everything has been seamless from the building process to where we are today," Mulder said of working with NineStar Connect. "It's been nice to work with them."

The company is one of the largest residential ductwork manufacturers in the U.S. It's difficult to find a house in the Midwest that does not have at least some ductwork components from Southwark Metal, Mulder said. About 90 percent of the company's work is manufacturing residential ductwork metal and components, though the business also does some commercial ductwork as well. The Indiana location year in 2022.

"Southwark Metal is a great addition to our community, and a testament to the value and benefit that family-owned businesses provide," said Michael Burrow, president and CEO of NineStar Connect. "We are thrilled at Southwark Metal's unprecedented success. We hope it's just the beginning, and we are excited to be able to contribute to the success that is sure to come."

Cover Image: Southwark Metal Manufacturing employee Donavin Jackson at the company's new McCordsville, Ind., facility. The business, which employs 275 people, received Power Moves® energy efficiency rebates for LED lighting and occupancy sensors in the new 350,000-square-foot facility.

FRIENDLY REMINDER



For safety reasons, please do not attach anything to electric poles. Staples, nails and tacks used to hang signs pose dangers to line workers who must climb poles when restoring power or while performing routine maintenance. We appreciate your help in keeping utility poles clear and our linemen safe.

DIRECTOR ANNIVERSARY



NineStar board Phil Hayes (in the middle) who also serves on the board of Wabash Valley Power Alliance, was recognized for 10 years of service with WVPA during their 2023 Annual Meeting. Congratulations Phil!



At his last board meeting in March, Jim Cherry is presented a framed resolution honoring his twenty-one years of service on the NineStar board of directors by Chairman Ray Kerkhof. During his tenure as a director of the co-op, Jim served as Chairman of Central Indiana Power board prior to its merger with Hancock Telecom on January 1, 2011, as well as Chairman of the Board of NineStar Connect.



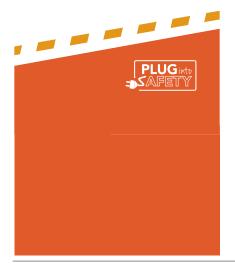
PLANTING SEASON IS HERE.

While you prepare to plant the crops that help feed the world, your electric co-op reminds you to keep safety in mind — especially when working around electricity.

SAFETY TIPS:

Keep a safe distance from power poles and guy wires when working the land or planting crops. Contact 911 immediately if your equipment comes into contact with a guy wire or power pole. Do not try to fix it yourself.

Make sure farm equipment like planter arms and sprayers safely clear overhead power lines. This tall equipment can easily become entangled in power lines and pose an electrocution risk.



AVOID HEADACHES THIS SUMMER!

PREPARE YOUR A/C AND PLAY IT COOL

June is National Migraine and Headache Awareness Month. It's also the time of year when many people endure the headache of a broken air conditioner - and having to go to extreme measures to keep their cool!

Fortunately, it's not too late to prepare. There are steps you can take to ensure your cooling system can handle the sweltering summer days.

Regularly replace your furnace filter. The seasonal changes can be a good reminder to change your furnace filter. This is a fairly easy step, and a dirty furnace filter can plug up the airflow of your system, making your home uncomfortable and shortening the furnace's lifespan at the same time.

Get a system inspection. This could include a tune-up to ensure that your system is optimized to perform as best as it can when called on during those long, hot days. Regular preventative maintenance can be more affordable than having to pay for an emergency house call when your system goes out! During an excellent "clean and tune," a technician will pull the blower from your system and use water or



a cleaner to remove the dirt that made it past the furnace filter.

Consider a replacement if one is needed. If you have an older or underperforming system, you may want to think about a replacement. While not cheap, it may ultimately be a better option than having to keep making repairs on an inefficient system. NineStar Connect offers Power Moves® rebates for qualifying efficiency upgrades that will help you save more on energy costs. Contact NineStar Connect for details.

Preparing in advance can help your HVAC system run more efficiently and last longer ... and avoid unnecessary headaches. You can also contact NineStar Connect to inquire about a home energy assessment, which would provide details on your whole home's energy use and give suggestions on steps you can take to improve your home's energy use and efficiency. You also can visit PowerMoves.com for details and other energy-saving tips and advice.

PAPERLESS BILLING WINNERS

FEBRUARY WINNER
JOHN ADAMS
GREENFIELD, IN

MARCH WINNER BRANDON WISEMAN GREENFIELD, IN

APRIL WINNER
A. DECKER
FORTVILLE, IN



President's Message

By Michael R. Burrow, President & CEO

s a cooperative utility, NineStar Connect adheres to the Seven Cooperative Principles as a guide star of sorts to all that we do. The fifth of those cooperative principles is that of education, training, and information.

In many ways, our task would be made easier if that fifth principle was solely focused on our employees, but it isn't. It is a much broader principle and includes the education, training and information for our members and the communities we serve. In this era we now live, being able to share information about our cooperative can be a daunting task given the many avenues in which people obtain their information. We cannot simply rely on a local newspaper article or even a direct mail piece to get the message out.

Beyond the challenges faced by NineStar's marketing and member engagement team to get the message out, it is also important to recognize just why so much effort and attention is devoted to the education, training, and information for our members. In a nutshell, it's because cooperatives are truly different kinds of businesses and the more members and the public are aware of that, the more they can come to know and appreciate just how valuable it is to have a cooperative serving the community.

Unlike other businesses that are created to

generate profits, cooperatives are created for service. Of course, as organizations they must be sustainable and to be sustainable, they too need to generate a profit to continue to provide service. However, it's the way that cooperatives approach sustainability that allows them to provide services where traditional businesses can't or provide higher quality services where traditional businesses can't or won't do so.

For example, NineStar can trace its roots back to building electric and telephone infrastructure to areas and communities where traditional, investor-owned utilities chose not to serve. Those larger businesses understood that the cost to build utility infrastructure to less dense areas wouldn't generate sufficient income to meet their 'return-on-investment' models - typically a 5-to-7-year payback at that time. By forming community-based cooperative utilities focused on providing the needed services and not meeting investment expectations of shareholders, the local cooperative utility could stretch return-on-investment many years out to be able to deliver the service and I am proud that NineStar Connect plays such a still be sustainable.

Today, we see those same dynamics at play with NineStar's investment in water and sewer services in unserved areas of Hancock County. The return-on-investment is long range, but the focus remains on providing the critical service while also being sustain-



able for future generations of our members and the community.

Throughout the United States, we can see that communities served by cooperatives often enjoy higher quality of services than those who are not. Those that do have higher quality of services often have greater prosperity through economic opportunities.

vital role in the communities it serves. By staying true to the cooperative principles that guides what we do, NineStar will continue to provide the critical services our members need to thrive for many generations to come. As always, I welcome your questions and feedback.

VOLUNTARY & **OPEN MEMBERSHIP DEMOCRATIC**

MEMBER CONTROL

PARTICIPATION

AUTONOMY & **INDEPENDENCE**

TRAINING, & INFORMATION **COOPERATION** AMONG COOPERATIVES





Each quarter a group of
Trustees (NineStar customers
who volunteer their time to
serve on the ORU committee)
meet and decide how the extra
change that is rounded up from
customer's bills are dispersed
from the applications that
are received. Here are the
organizations that benefited from
the ORU fund this past February:

CAMP INVENTION, JB STEPHENS ELEMENTARY - \$3,000.00

To help with registration fees to attend the camp for underserved students.

CAMP INVENTION, MT. COMFORT ELEMENTARY - \$2,000.00

To help with registration fees to attend the camp for underserved students.

McCordsville United Methodist Church Food Pantry - \$5,000.00

Funding to help stock their food pantry.

MORE THAN CONQUERORS - \$4,300.00

Funding to help with their summer camp for students ages 9-14 years old.

MT. VERNON COMMUNITY SERVICE CLUB - \$3,000.00

Funding to help create an outdoor educational space and to expand their garden.

NEW PALESTINE HIGH SCHOOL ROBOTICS TEAM - \$2,500.00

Funding will be used to buy hardware and the cost of hosting their own event.

The purpose of the Operation Round Up program is to accumulate and distribute funds for charitable purposes to groups/organizations within the NineStar service territory. The source of these funds is the membership of NineStar Connect service customers who voluntarily "round up" their bill to the next highest dollar. The money is accumulated by the co-op and transferred to the NineStar Community Trust.

For ones that want to send in

an application for Operation Round-up dollars, the next application deadline is July 7, 2023. Applications can be downloaded from our website at www.ninestarconnect.com under "About" and then "In the Community".

If you have any questions about the ORU program, please email OperationRoundUp@
NineStarConnect.com or call 317-323-3087.

CONGRATULATIONS
TO ALL OF THE
FIRST QUARTER
ORU RECIPIENTS!

OUT&ABOUT 9

NineStar line crews setting poles for Jay County REMC following severe storms.



NineStar Energy Advisor, Matt Strahl, visited Thorpe Creek Elementary as he performed a Safety Power Line Demostration. He was busy as he performed 2 demos for 7 classes with a total of 146 students!





NineStar line crews helping out in Sullivan Indiana to assist with storm restoration.



Cooperation among cooperatives, a principal we live by. NineStar sent four men to assist Jay County REMC after they received storm damage. (From left to right) Kory Chapman, Andrew Eller, Bryce Robertson, Dusty Mayhugh.

NineStar's Director of Marketing & Community Engagement David Spencer attended Greenfield Chamber's Eggs & Issues Legislative Breakfast. Pictured is Hancock Health's CEO Steve Long, USLA's Sarah McKee, Representative Bob Cherry, Senator Mike Crider, Representative Chris Jeter and David Spencer.



REAL TIME PRICING UPDATE

NineStar electric members are on a Real Time Pricing electric rate structure. The time-based rate defines on-peak, off-peak and starting in May, new super off-peak hours. To learn more, check out these frequently asked questions, below.

REAL TIME PRICING FAQ'S

- **Q.** What is Real Time Pricing?
- **A.** Real Time Pricing is the time-based rate for Residential and General Service electric rates. The time-based rate defines on-peak, off-peak and the new super off-peak hours. The charge for electricity is higher during on-peak hours than it is during off-peak or super off-peak hours. NineStar on-peak hours will now be 5pm-8pm Monday Friday.
- **Q.** Why charge a time-based rate?
- **A.** NineStar is a distribution utility. NineStar purchases power from a generation and transmission provider. The charge for energy during the on-peak hours is higher than it is during the off-peak or super off-peak hours. A time-based rate passes those higher costs on to those members that use energy during the on-peak hours.

- **Q.** Is my electric bill going to increase?
- **A.** Households that choose not to decrease energy usage during the on-peak hours will see an increase in their monthly bill. Households that can decrease energy usage during the on-peak hours and move energy usage to the off-peak or the super-off-peak hours can minimize the impact on their electric bill.
- **Q.** What holidays are excluded from on-peak hours for Real Time Pricing?
- **A.** 2023 dates: May 29, July 4, September 4, November 23, November 24, December 25, December 26, and January 1, 2024
- **Q.** When will the super off-peak rate be introduced?
- **A.** The super off-peak rate will be included on electric bills beginning in May 2023.
- Q. Do I have another option?
- **A.** Yes. Members can choose the Peak Time Savings rate. This was formerly known as Time of

Use. The Peak Time Savings rate allows members the opportunity for greater savings on their electric bill if they minimize electric usage during the on-peak hours.

- Q. Can I stay on Budget billing?
- A. Yes
- Q. Can I monitor my usage?
- **A.** Yes. Members can log in to SmartHub and see graphs of their usage broken down by the hour and grouped by on-peak, off-peak and super off-peak usage.
- **Q.** Can I still use my appliances during the on-peak hours?
- **A.** Members do not have to change their household electricity usage. Members can still use appliances, lighting, electronics, etc. at any time. The cost of using those electric devices will just be more from 5pm-8pm Monday-Friday.

To learn more about Real Time Pricing, visit ninestarconnect.com!



LINEWORKER APPRECIATION

Honoring the Power Behind Your Power

Nearly everyone has experienced the dreaded crash of thunder before the lights go out – and relief once the lights come back on.

In the darkness, what could be missed is the dedication, effort and energy from the lineworkers busily braving the elements to quickly return power to your day.

You have likely noticed NineStar Connect crews working on power lines and other electrical equipment in your community. Yet they also are there when you do not see them – in inclement weather, in the middle of the night, and anytime when needed, 24/7. Lineworkers perform a job that is essential, often in challenging conditions. The tools and equipment a lineworker needs to carry while climbing a pole can weigh up to 50 pounds – and that's while climbing poles that can range from 30 to 120 feet tall!

During severe weather events, from blizzards to thunderstorms and many other emergencies, lineworkers are among the first people called to respond. They must be prepared to leave their homes and families unexpectedly and commit to restoring power, which can take days. They are also committed to serve during hurricanes, tornadoes, flooding and other large-scale disasters. Line crews from states away will travel to devastated communities and help restore power. Lineworkers are at no shortage of memorable stories to tell – the jobs that were particularly difficult, the weather that was especially rough, and other unique goingson that made a job a particularly arduous task to restore service.

There are more than 120,000 lineworkers across the United States. The job requires more than 7,000 hours of unique training (or about four years) to become a journeyman lineman. Working with high-voltage equipment requires specialized skills, experience and ongoing mental toughness. They cannot take shortcuts, and there is no room for errors in what they do often during extremely adverse conditions.

The next time you see a lineworker, please thank them for the work that they do to keep the power flowing all day, every day. They live and work in your community, and are among the people most committed to ensure that your town quickly overcomes severe weather impacts. They are the power behind the power you need to get through your day.









2023 SCHOLARSHIP RECIPIENTS

At this year's Annual Meeting, 15 names were announced for the 2023 Scholarship program for children of NineStar Connect members. Students must be a 2023 graduating high school senior and have a seven-semester minimum cumulative grade point average of 2.75 on a 4.0 scale or its equivalent at the time of the application. Each scholarship winner received \$1,000.00. This year's winners include:



Brady Wade Youngs
Mt. Vernon High School



Ella Hubbell
Mt. Vernon High School



Jackson Miles Lewis
Mt. Vernon High School



John Kroemer

Mt. Vernon High School



Kendall Glorioso

Mt. Vernon High School



Konnor Scheidt
Mt. Vernon High School



Lael Bickham

Mt. Vernon High School



Xander Allen
Mt. Vernon High School



Brendon Sego

New Palestine High School



Brooke WeinrichNew Palestine High School



Cora Patricia JonesNew Palestine High School



Delanie Gustin Greenfield-Central High School



Breanna Grace Hudson
Hamilton Southeastern
High School



Daniel Austin Gabbard

Mt. Vernon High School



Tessa Vasquez
Pendleton Heights
High School

CONGRATULATIONS TO ALL SCHOLARSHIP RECIPIENTS!



THE IT FACTOR:

Information technology worker brings passion for computers to utility provider

Peyton Gant works on the servers at NineStar Connect. Gant is a network administrator for NineStar Connect.

HANCOCK COUNTY – Peyton Gant headed into a break area at NineStar Connect's campus north of Greenfield, where license plates from various states covered a wall and a Teenage Mutant Ninja Turtles arcade game stood in a corner.

The 23-year-old was fresh off spending about three and a half hours installing mapping software on about 20 employees' computers in the utility cooperative's engineering department.

It was another day at the office for the young IT worker, whose passion for computers began in childhood and continues through his career.

Gant is a network administrator for NineStar Connect, a Greenfield-headquartered cooperative that provides various utilities in and around Hancock County. He's based at the co-op's campus north of Greenfield, which offers plenty more arcade games for its employees as well as a 3-D printer room, virtual reality room and hallway coolers stocked with energy drinks.

As a network administrator, Gant works in internal information technology – IT – for NineStar. Much of his job is spent at his computer remoting into fellow NineStar employees' machines to fix any issues they may be experiencing. Sometimes troubleshooting requires him to be onsite. He and his IT colleagues also set up new offices and ensure they have all their necessary connections. His team is made up of five members, including their manager.



"Basically we are in charge of the internal network," Gant said. "Between all campuses we are in charge of pretty much the whole connection, making sure everything's up and going."

Gant grew up in Rush County.

"The blunt truth is I was never the best at high school or school in general," he said. "There was only one thing I was good at, which was computers, and I think that's just because when I was bored, I always played with computers. Taking them apart, putting them back together really got me into the whole aspect of computers, so that really pulled me into the IT career industry and I've been there ever since."

The possibilities computers pose excite him, particularly when it comes to hardware. Gant enjoys upgrading his computer when new products come out and comparing them to their predecessors.

"What performance has changed?" he said. "What has gotten better? Just the statistics of things getting better each year is fun to me. I really enjoy seeing the progression of technology."

Often gaming is what gets kids into computers, and while Gant's passion for the machines eventually grew to include that, it wasn't the catalyst. He has admired the late Apple founder Steve Jobs since childhood.

"A buddy of mine, we used to talk about how we wanted to be the next Apple," he said. "We were just kids messing around trying to get into tech."

Gant studied IT at a trade school in Connersville while in high school. But by that point he had already been tinkering with and building computers for so long that he found the class a bit basic, and even found himself helping his teacher at times

He worked for the trade school briefly and then did an IT internship at a factory in Rushville as a 16-year-old. He also worked with Apple for Geek Squad before starting at NineStar Connect.

Working in IT is rarely routine, Gant said.

"Every day can be a completely new adventure is what I think keeps me excited about my job," he said.

One day he could be working on tickets until it's time to leave, and the next he could be on a campus installing new equipment, or spending all his time on an issue he can't yet figure out.

A common misconception about IT is that problems come with quick solutions that specialists have used multiple times, Gant said.



"Most issues we have are typically new," he said. "People think IT are just brainiacs most of the time and just know exactly what it is. There are a lot of times we know exactly what to do on some things. There's times where we're like, 'I have no idea,' we're just trying things to get it to work. ... That's basically what troubleshooting is – just trying until we get it."

Another misconception is that IT workers are antisocial. Gant, conversely, describes himself as a social butterfly.

"I like to talk to people, I like to just interact with people," he said, adding he tries to say hi to as many fellow NineStar workers as he can. "It's just nice to say hi to people, and it just makes the day better for everyone."

That's also part of the reason he enjoys working for his employer.

"You go to any corporation, yeah they may pay huge dollars for IT, but you're a number," he said. "The idea that I can come here and I walk down the hallway – people know my name – that makes a world of a difference, and I think the whole respect factor is a lot different in the smaller business versus a corporation. I just like that everyone knows each other, everyone's more like a family here. It just makes the overall day a lot better."

CUSTOMER APPRECIATION



IN APPRECIATION OF OUR LOYAL CUSTOMERS,
NINESTAR WILL HOLD A RANDOM DRAWING OF 25
CUSTOMERS EACH MONTH TO WIN A \$150 BILL CREDIT!*
CONGRATULATIONS TO ALL \$150 WINNERS!

*Offer valid for internet customers only. Must be current on your bill. One winner per household per year. Credit will be applied to your communications bill. Winners will be notified via email.

Kendra Rose Travis Blackwell Joseph B Quakenbush Michelle Broughton David A Shepherd Richard G Keller Clayton Slaughter Randy Riley Roy L Dobbs

MARCH WINNERS

Allyson Flook
Miles Hastings
Ricki Sells
Jagger Meadows
Karen Harrison
William E Thomason
Ross S Hatcher
Maranda L Michael
Amanda Reel

Kelley W Blair Jeffrey Riggs Chad C Smith Mark A Johnson Sue Keaton Justin Hauk Charles A Leary

Bethany Everhart Quinton Mares Chelsea Southerland Dale R Thomas Michael Akers

Daniel Fletcher John T Ward Michelle Bradburn Lindsey Moran

APRIL WINNERS

Jospeh Ricker
Iyobosa Blessing Igunwe
Marcus Clark
Dalton Jackson
John R Panico
Robert Clark
Steven T Belickis Jr
Jodi Robison
Gene Deno

Tracie L Amundson Mark A Bode Gregory Gibble Tony K Roy Edith Dubree Sid Hensley Crystal Bennett



Staci S Meek
Larry Mcbride
Sheri Wilburn
Abbie Graham
Duane B Vansickle
Marco Bonanni
Andrew Frank
Eleanor E Masters
Brendan P Smith

MAY WINNERS

Marsha Norris Andrew Niemann Lisa Osborne Richard A Hiser Jessica Carvalho David H Mclary Brad Kline William F Riesner Michael D Madix Guyanna Bennett Shawn Williams Richard M Nielsen Jr Paulynn Brack Philip Caito Brittany Hickle Kristy Litton



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Lease your water heater and leave the hassle to us.

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HIGH EFFICIENCY & BEST VALUE – Save on your energy bill. 2 1/2 inches of Envirofoam® insulation minimizes stand-by heat loss.

BEST CONSTRUCTION – No rust, no corrosion EVER! Unique 2-ply PermaGuard design. Great for "brutal well water" conditions.

BEST DURABILITY – Toughest and strongest tank in the residential water heater industry. Regularly tested to withstand 100,000 cycles from zero-to-150 psi.

Learn more at ninestarconnect.com/water-heater-lease-program!



12 APRIL - MAY 2023 NINESTAR CONNECTION